

22 August 2022

Action and Info Group – Bonair Crescent
actionandinfogroup.bonaircres@gmail.com

Dear Committee, Action and Info Group – Bonair Crescent

Thank you for your email of 25 July 2022 requesting the following information under the Official Information Act 1982 (the OIA):

Please provide the following information held by yourself, and all other members of your communication and engagement team, in relation to the Bonair Crescent development;

- *Any record showing confirmation that consultation documents have been sent to any Silverdale residents, as indicated in your interview with Lisa Owen on Radio NZ on 30 June 2022.*
- *Copies of all briefing documents provided to yourself (Taina Jones) for the purpose of media interviews relating to this development.*
- *Copies of media roundups or summaries provided to members of the Kāinga Ora executive team and/or government Ministers that include reference to this development.*
- *The dates and times of your interactions with media outlets, from 1 January 2022 to the date of this request. This includes any and all interactions with journalists not affiliated with a particular outlet producing content under the terms of the Public Interest Journalism Fund.*
- *Copies of any engagement timeframes prepared within Kāinga Ora in relation to the above development.*
- *All internal correspondence within your unit of Kāinga Ora concerning comments on the on the social media platform used for feedback in relation to this development between 25 June 2022 and 14 July 2022.*

Please see Appendix A attached with this response for copies of the letters sent to local residents. There are two letters, dated 23 June 2022 and 27 July 2022, sent from Taina Jones, Regional Director – North and West.

Please see Appendix B for copies of two emails, and corresponding attachments sent between Quentin Bright, Senior Advisor – Media and Taina Jones leading up to the interview with Radio New Zealand on 30 June 2022. I am withholding some details under section 9(2)(a) of the Act, ‘to protect the privacy of natural persons’ and section 9(2)(g)(i), ‘to maintain the effective conduct of public affairs through the free and frank expression of opinions’.

Please see page 4 of Appendix B for details of the engagement plan and timeframes for this development.

Please see Appendix C for a copy of the ‘Daily Media Digest’, an email sent to Kāinga Ora staff, including senior leadership summarising the interview held on 30 June 2022. I have withheld some sections of the document that are out of scope of this request, as they do not

discuss Bonair Crescent. There have been no media summaries regarding Bonair Crescent provided to any Government Ministers.

Please see Appendix D for copies of all emails between Kāinga Ora staff and journalists from 1 January 2022 to 23 July 2022 regarding the Bonair Crescent development. I am withholding some details under section 9(2)(a) of the Act, *'to protect the privacy of natural persons'*.

Kāinga Ora communications staff had two phone calls to a Radio New Zealand journalist on 25 May 2022. The first call was to acknowledge a media request sent to Kāinga Ora and the second call was to advise when the response would be sent and confirm that it would be a written response. Kāinga Ora communications staff also phoned a Local Matters journalist on 5 July 2022 to explain how to access Social Pinpoint, the feedback page on the Kāinga Ora website. The journalist did not answer the phone in this instance and the Kāinga Ora staff member left a message.

On 30 June 2022, Lisa Owen, Radio New Zealand (RNZ) interviewed Taina Jones live over the phone.

There is no written internal correspondence discussing comments made on Social Pinpoint, the platform used for feedback in relation to this development. Any discussions about the comments posted on the site have been made verbally in meetings, which are not recorded. I am therefore declining this portion of your request under section 18(e), *'the document alleged to contain the information does not exist or cannot be found, despite reasonable efforts to locate it'*.

You have the right to seek an investigation and review by the Ombudsman of my decision on your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or by calling 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published, with your personal information removed, at: <https://kaingaora.govt.nz/publications/official-information-requests/>.

Yours sincerely



Caroline Butterworth
Deputy Chief Executive – Auckland & Northland