

15 December 2021

s9(2)(a)

Thank you for your email of 15 November 2021 to Kāinga Ora – Homes and Communities requesting the following information under the Official Information Act 1982 (the Act):

*Any written communications (or recollection of spoken communications) to Kāinga Ora from the Minister of Housing and his/her office since September 2017 instructing Kāinga Ora's to cease evicting tenants in all/almost all cases.*

I am refusing your request under section 18(e) of the Act as the information does not exist.

Since at least early 2017, then Housing New Zealand and now Kāinga Ora have been focussing on sustaining tenancies to help customers to live well in their homes. For your information, I have attached a copy of the 2018-19 Crown Social Objectives and refer you to the 2017-18 Annual Letter of Expectations that was recently provided to you under the Act. These documents have led Kāinga Ora to adopting a sustaining tenancies approach.

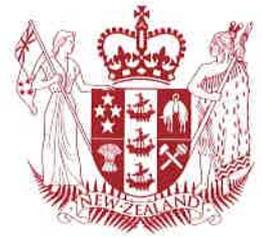
You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely



**Nick Maling**  
General Manager National Services



11 APR 2018



Adrienne Young-Cooper  
Chair  
Housing New Zealand Corporation  
PO Box 2628  
WELLINGTON 6140

Dear Adrienne

## The Crown's social objectives for housing 2018/19

This letter provides written notice of the Crown's social objectives for the purpose of section 3C of the Housing Corporation Act 1974.

### HNZ's social objectives

The Crown has identified the following social objectives for housing and services related to housing by Housing New Zealand:

- a. Addressing the shortage of housing to ensure that those most in need get access to appropriate services and support.
- b. Providing good quality housing that is warm, dry and healthy to live in across New Zealand, in a cost effective way. This includes upgrading and managing the portfolio to ensure it remains fit for purpose.
- c. Assisting tenants to sustain their tenancy for the time they require public housing, supporting tenants to be well connected to the communities in which they live, and facilitating a transition into housing independence where appropriate.
- d. Providing affordable and other housing in areas of high housing shortages, including undertaking urban development and building social amenities and other facilities necessary to support the communities that will live in the housing.
- e. Aligning asset and tenancy management decisions with the Ministry of Social Development's contracting framework and purchasing strategy.
- f. Supporting the Government's housing policy goals by working with Government on any restructure of housing responsibilities in the public sector and the design and delivery of KiwiBuild.

Yours sincerely

Hon Phil Twyford  
Minister Responsible for Housing New Zealand Corporation