Kāinga Ora
Homes and Communities

Waterloo Quay Office
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www.kaingaora.govt.nz

27 May 2024

s 9(2)(a) [redacted]

Tēnā koe [redacted]

Thank you for your request to Kāinga Ora – Homes and Communities, dated 24 April 2024, under the Official Information Act 1982 (the Act), which you refined by email on 26 April 2024. You have requested the following information:

1. Your organisation's total spend on contractors and consultants from 1 January 2018 – present, broken down by quarter (including Q1 2024). I hope this information will already be compiled due to the Public Service Commission's regular reporting of these figures since 2018, as mentioned here. Please further break down that spend by business group (or equivalent organisational unit), with all figures provided in a spreadsheet in the following format (table provided)

The information you requested is provided in the table below. Please note that we are providing you with information from 1 October 2019, when Kāinga Ora was formed. We have not provided the information broken down by business group as business groups have changed significantly over the period and are not directly comparable.

Kāinga Ora manages over 70,000 tenancies housing approximately 185,000 people and whānau in our homes. Kāinga Ora is also responsible for delivering large-scale developments, including affordable and market housing, as well as complex build programme on brownfield sites that are changing communities across New Zealand. This includes the largest build programme of state housing in decades, with over 11,000 new houses built in recent years.

Spend on consultants has reflected the delivery expectations of Kāinga Ora and the need to better support our work. Kāinga Ora has deliverables that cannot always be quickly delivered by our existing team structures and capacity, particularly in a highly competitive labour market. One solution is the use of contractors to deliver quick outcomes, especially where we need specialist knowledge, particularly in the short-term.

Contractors and consultants provide valuable services and advice that are integral to delivering on our commitments. We will also contract specialist skills and experts where it is not appropriate for Kāinga Ora to employ people on a permanent basis, until, in certain circumstances, the pipeline of work gets to a point that warrants it.

You have the right to seek an investigation and review by the Ombudsman of my decision on your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases its responses to official information requests where possible. Our response to your request may be published at

https://kaingaora.govt.nz/publications/official-information-requests/, with your personal information removed.

Nāku noa, nā

Gareth Stiven
General Manager Strategy Finance and Policy