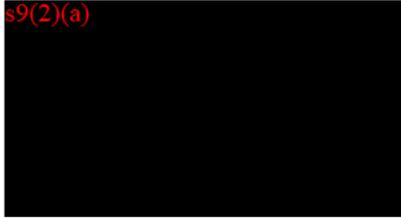


12 October 2023

s9(2)(a)



Thank you for your email of 18 September 2023 to Kāinga Ora – Homes and Communities, requesting information under the Official Information Act 1982 (the Act) about political signage at Kāinga Ora properties. I have answered your questions below.

1A. What is KO's policy on election & political hoardings on occupied Single Dwelling properties and fences?

1B. What is KO's policy on election & political hoardings on empty/unoccupied Single Dwelling properties and fences?

1C. What is KO's policy on election & political hoardings on Multi Dwelling properties, shared space and fences?

Our customers can, if they wish, place political signage at their Kāinga Ora home, but it must not be attached to the building. The exception to this rule is if the signage is not located at an individual property. Any political signage placed at the premises of a Kāinga Ora complex or block of flats must be removed.

Customers must also ensure that the signage complies with all local and central government laws. For example, the signage must not be a traffic hazard, must be structurally safe, and not pose a risk to customers or visitors, or contain any offensive material.

Signage must be removed or covered before the day of the election, and customers must make sure that the property is returned to its original condition after removal of the signage. If a customer is not meeting their tenant obligations and does not comply, Kāinga Ora can serve a breach notice to the customer, requesting that they remove the signage by a certain date. If the property is not returned to its original condition, customers can be charged for any damages that occur.

Kāinga Ora does not allow political signage at vacant properties.

2A. Up to and including 17 September 2023 has any party been given permission to put up posters on occupied single dwelling properties?

2B. Up to and including 17 September 2023 has any party been given permission to put up posters on unoccupied single dwelling properties?

2C. Up to and including 17 September 2023 has any party been given permission to put up posters on multi dwelling properties?

3. On the 3 property types listed above for questions 1 & 2 has any political party placed election and or political posters?

Kāinga Ora does not record information regarding customers who have given political parties permission to put up posters. As described above, customers can display political signage if it is in line with Kāinga Ora guidelines. Any signage displayed on vacant properties or complexes will be removed. Therefore, I am declining these parts of your request under section 18(g) of the Act as the information is not held.

4. On the 3 property types listed above for questions 1 & 2 has KO received any complaints based on breaches of KO policies?

Kāinga Ora does not centrally record this information. If this information is held, it would be recorded in individual property files. Kāinga Ora has over 67,000 state house properties, and each property file would need to be reviewed to determine if a complaint had been received about political signage. Therefore, this part of your request is declined under section 18(f) of the Act as *the information requested cannot be made available without substantial collation or research*.

5. What action if any has KO taken against any complaints?

Kāinga Ora assesses each complaint against our guidelines for political signage, and will work with the customer to remove it, if required.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely



Rachel Kelly
Manager Government Relations