

13 October 2023

s9(2)(a)

Thank you for your email of 16 September 2023 requesting the following information under the Official Information Act 1982 (the Act):

*Could Kainga Ora please provide a list of the properties (including addresses) in Rotorua that it currently owns and has purchased since 1st April 2022.*

As at 31 August 2023, Kāinga Ora – Homes and Communities managed 780 public homes and 109 supported homes in the Rotorua Lakes District Territorial boundaries, a total of 889 homes.

As you were advised in the response to your request of 15 December 2022 for addresses of tenanted Kāinga Ora properties in Rotorua, Kāinga Ora does not generally provide the addresses of its properties, as this effectively identifies the occupants (our customers) whose privacy we have an obligation to protect. Therefore, I am declining your request for the addresses of these properties under section 9(2)(a) of the Act, 'to protect the privacy of natural persons'.

Instead, I provide a table showing the properties Kāinga Ora owned and managed in Rotorua at 31 March 2022 and 31 August 2023, broken down by their location. Kāinga Ora reports housing statistics by Territorial Local Authority (TLA) and Census Area Unit (CAU), rather than by suburb, and the information provided is for CAUs within the Rotorua District TLA.

Please note that these homes include public and supported housing. Public housing refers to homes provided to applicants on the Public Housing Register, managed by the Ministry of Social Development (MSD). These tenants hold a tenancy agreement with Kāinga Ora. Supported housing are homes where the co-ordination of housing and other specialised support services is essential to the wellbeing of customers. These properties are leased to Community Housing Providers who provide the services.

To reduce the risk of individual customers being identified, in CAUs with fewer than five properties the actual number of properties has been withheld (indicated by a dash).

#### **Kāinga Ora managed stock for the Rotorua District TLA as at 31 March 2022 and 31 August 2023**

Census Area Unit	31 March 2022	31 August 2023
Fairy Springs	22	18
Fenton	17	17
Fordlands	159	159
Glenholme East	33	32

Glenholme West	141	184
Hillcrest	64	66
Kawaha Point	38	41
Koutu	8	8
Kuirau	19	17
Lynmore	-	-
Mangakakahi	21	27
Ngongotaha North	-	-
Ōwhata East	5	5
Ōwhata South	5	9
Ōwhata West	23	19
Pomare	14	14
Pukehangi North	86	129
Pukehangi South	24	27
Selwyn Heights	18	18
Springfield	-	-
Sunnybrook	8	8
Utahina	-	-
Victoria	22	22
Western Heights	40	59
	<b>777</b>	<b>889</b>

Kāinga Ora acquires homes through a mixture of redevelopment, purchasing from developers and private owners, and leasing. Between 1 April 2022 and 31 August 2023, Kāinga Ora purchased 14 properties for use as public housing, and eight properties for use as supported housing. These properties were acquired in the Glenholme West, Mangakakahi, Pukehangi North, and Western Heights CAUs.

Kāinga Ora publishes quarterly updated statistics on managed stock by TLA on our website here: <https://kaingaora.govt.nz/publications/oia-and-proactive-releases/housing-statistics/>

More information on stock numbers, pipeline and developments can be found at <https://kaingaora.govt.nz/> and <https://www.hud.govt.nz/stats-and-insights/the-government-housing-dashboard/housing-dashboard-at-a-glance/>.

For an interactive map providing information on our planned and under construction housing developments across Rotorua, including their locations, I refer you to our website here: <https://letstalk.kaingaora.govt.nz/rotorua>

You have the right to seek an investigation and review by the Ombudsman of my decision on your request. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases its responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku noa, nā



Rachel Kelly  
**Manager Government Relation**