

25 September 2023

s9(2)(a)

Thank you for your request of 25 August 2023 to Kāinga Ora – Homes and Communities for information under the Official Information Act 1982 (the Act) regarding overcrowding in public homes. I have answered your individual questions below.

**1. "...how many tenancies have been ended due to overcrowding for the last 5 financial years, not including the current one.**

Kāinga Ora maintains our own register of Business Initiated Transfers (BIT). These are customers who require a transfer to a different home for a number of reasons including their current home being redeveloped, undergoing major repair or the lease expiring on homes not owned by Kāinga Ora. Other reasons include a household underutilising or seriously overcrowding a property.

When Kāinga Ora moves a customer through a BIT, their previous tenancy is ended, and a new one begins at a new public home that meets their needs. The below table shows the number of BITs due to overcrowding.

**State housing tenancies ended and customers transferred to another home due to overcrowding 2018/19 - 2022/23**

Financial year					Total
2018/19	2019/20	2020/21	2021/22	2022/23	
230	310	232	88	132	992

**2. I would also like to ask how many tenancies have been transferred for the same period.**

The below table shows the total number of tenancies that were transferred through a Kāinga Ora BIT. This includes BITs for all eligible reasons.

**State housing tenancies starting due to a Business Initiated Transfer 2018/19 - 2022/23**

Financial year					Total
2018/19	2019/20	2020/21	2021/22	2022/23	
1,888	1,645	1,962	1,542	2,835	9,872

**3. Finally, I would like to ask whether Kainga Ora has any policies relating to single tenant tenancies (or single parent tenancies) when a new relationship**

***is made, irrespective of if the tenant or partner is forthcoming with that information.”***

There is no formal policy covering single tenant tenancies. When there is an additional person (or persons) living in a household for more than three months, the customer is required to notify Kāinga Ora. Customers can also request another person (including their partner) be added on to the tenancy agreement. These requests need to be discussed with the customers' Housing Support Manager.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely

A handwritten signature in blue ink that reads "Rachel Kelly". The signature is written in a cursive, flowing style.

Rachel Kelly  
**Manager Government Relations**