



WEEKLY REPORT

Kāinga Ora – Homes and Communities

proactive release

For period ending 4 November 2022

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1. Updates

Public Service Commission review

On 4 October 2022, the Public Service Commission wrote to the Board chairperson about its review to determine whether Public Service agencies, including Kāinga Ora, have appropriately identified, assessed, managed and documented any conflicts of interest in their contractual relationship with Ka Awatea Services Ltd. The Commission asked for all relevant information by 12 October 2022. We have since completed and provided an internal review of the procurement process. The Commissioner advised that the entire review process will be completed by 7 December 2022 and we are waiting information on next steps.

Rowan Macrae
GM People, Governance and Capability

DPMC Implementation Unit reviews

As you are aware the Unit is undertaking reviews of Kāinga Ora delivery of public housing, and housing supply initiatives. The Unit is scheduled to report to the Minister of Finance by 25 November 2022 on the former. We are working closely with the Unit to ensure reviewers have efficient access to information and data, and have also been arranging ready access to appropriate sites and people to further their analysis and understanding of our delivery.

Rowan Macrae
GM People, Governance and Capability

Kāinga Ora and Rangitāne o Tamaki Nui a Rua Trust (Rangitāne) Memorandum of Understanding

A Memorandum of Understanding has been signed to cement the enduring relationship between Kāinga Ora and Rangitāne o Tamaki Nui a Rua Trust (Rangitāne), represented by Tū Mai Rā Investments Ltd (Tū Mai).

Rangitāne acquired several property assets in their Te Tiriti o Waitangi settlement in 2017. Some property assets carry particular cultural significance, and others allow access to significant natural resources, while others were offered to Rangitāne for their development, lease or sale potential. Tū Mai was established in October 2017 as the kaitiaki of Rangitāne's commercial and financial redress assets.

Kāinga Ora and Tū Mai are working together on a lease agreement to lease 18 units that Tū Mai is developing as rental accommodation in Masterton.

Te Ariki Pihama
DCE Ringa Raupā

New homes in Blenheim

Customers will move into 14 new warm and dry homes in Brewer Street in Blenheim in stages next month, following a blessing by local iwi last week.

All 14 homes are single-storey and two-bedroom, with a number of universal design and accessibility features, such as level-entry access and showers. Individuals and couples will live in the new homes.

Kāinga Ora staff joined local stakeholders at a dawn blessing on the site of the new Brewer Street homes on Wednesday 26 October. The blessing marked the completion of construction of the largest Kāinga Ora public housing complex in the Marlborough region to date.

There were previously five older homes on the 4,967 square metre Brewer Street site.

The Brewer Street homes are next door to a park and close to the central city, shops, schools and other services, making them a great place for whānau to call home.



Paul Commons
ICF, Waipounamu

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Supreme Award for Kāinga Ora Waste Minimisation Programme

The Kāinga Ora Waste Minimisation Programme has taken out the Supreme Award at the New Zealand Procurement Excellence Awards 2022, in addition to winning the 'Social or Environmental Impact of the Year' category. This is the first time Kāinga Ora has won an award at the New Zealand Procurement Excellence Awards, and to go on to win the Supreme Award is an outstanding achievement.

Our Waste Minimisation Programme prioritises house relocation and deconstruction over demolition on our redevelopment sites, wherever possible. The awards acknowledge the great work our procurement team did to support the organisation's waste minimisation programme, by partnering with the industry to prioritise social and environmental outcomes over traditional demolition methods.

Caroline Butterworth
DCE Auckland and Northland

Sustainable Finance Framework and Impact Report

Kāinga Ora has released an updated Sustainable Finance Framework and Impact Report for the 2021/22 financial year

The Framework's purpose is to align our social and environmental commitments with international sustainability bond standards. The Impact Report provides an annual update outlining how the proceeds from our Wellbeing Bonds were used as well as quantitative and qualitative measures of our sustainability outcomes. This year we have evolved the Framework to better reflect how bond proceeds are used to achieve sustainable outcomes and to incorporate the broader range of activity undertaken by the organisation, such as enabling apprenticeship opportunities.

The 2021/22 iteration of the Impact Report represents a step forward in our reporting to stakeholders, enabled by improvements to the Framework and continuous refinement of our publishing process. Both the Impact Report and Sustainable Finance Framework are available from the following link [Sustainability and wellbeing :: Kāinga Ora – Homes and Communities \(kaingaora.govt.nz\)](https://www.kaingaora.govt.nz/sustainability-and-wellbeing).

Matthew Needham
Chief Financial Officer

Supported Housing Strategic Plan

Kāinga Ora has completed its Supported Housing Strategic Plan, one of a number of plans and strategies to sit under the Kāinga Ora 2030 Strategy and Māori Strategy in the Kāinga Ora Strategic Framework.

This Strategic Plan is an internal document, providing a framework to guide ongoing commitment to, and provision of, Supported Housing (transitional housing and community group housing). It sets out how Kāinga Ora will partner with Funders and Providers to manage and respond to demand for Supported Housing assets, and it charts a course to improve levels of service. The Plan also outlines the role of Kāinga Ora to help influence and shape Supported Housing activity and related issues that are not immediately within its control.

The Strategic Plan was approved by the Kāinga Ora Board in June this year, and document design work has now been completed. The Strategic Plan Summary document will be sent to the Supported Housing Providers Kāinga Ora works with this week. A copy has also been sent to your office.

Nick Maling
GM National Services

Hawkes Bay A&P Show

Hastings has made significant progress addressing the need for more warm, dry homes for whānau and Kāinga Ora have played a significant role in this. We have delivered 132 new Hastings homes in the last 16 months and there are more developments on the way in both Hastings and Napier.

This progress was showcased to the widest possible Hawkes Bay audience at the Hawkes Bay A&P Show last weekend. The three-day event attracts approximately 30,000 people each year. The East North Island Kāinga Ora stall had plenty of interaction with attendees about completed projects, shared information about what is coming up, and provided details of our financial products to help people into their first home.

Engagement and feedback was positive throughout the event, which allowed us to connect with trades, other local and central government agencies and the community more generally.

Daniel Spughtton
DCE Central

s 9(2)(a)

Annual Customer Surveys

Redevelopment Tenant Surveys are undertaken yearly of a portion of our customers in medium and high density housing developments to understand their experience living in their home and understand the effects of living in higher density on our customers.

This year the Central and East Auckland Region chose to alter the way in which we undertook customer surveys in Water View, Ponehanga, and two sites in Mount Wellington. We contracted two community organisations to support the survey work – Insights Tāmaki and the Maungarei Community Christian Trust. The team was also been supported by seven AUT University students. Due to these changes and support, survey completion rates have been outstanding and were in the range of 69-80 percent, as compared to usual results of around 30percent.

We are also in discussion with the Love your Neighbour Collective in Point Chevalier to support with surveys in this area. Planning is also underway to survey our customers at our new Hendon Avenue site in Ōwairaka. The two groups have been through training with the Community Development Manager to understand how to work within the guidelines of our ethics approval, and any future groups will receive the same training.

The surveys of our new developments will gauge how our customers are living in their complexes, what we can do to facilitate them connecting to their neighbours and community, and also help inform the design of our future developments.

Caroline Butterworth
DCE Auckland / Northland

Ōwairaka Community Hub site relocation and closure

The temporary Owairaka Community Hub house has been closed to make way for new public housing.

A significant piece of work for Ōwairaka Community Hub Manager, Kirsten Petersen, has been the closure of the Community Hub, including the Community House, Community Container and Perfectly Imperfect rescued fruit and vegetable shop, and relocation of around 30 community groups who regularly use the bookable spaces at the house.

A new location has been secured for Perfectly Imperfect near Ōwairaka Primary School. Fortunately, many of the hub users are able to relocate their meetings thanks to generous offers from the Liberty Church and the Sea Scouts Hall at Murray Halberg Park. Groups who used the Community Hub include the Afghani language group, the Mah Jong Club, and Men's Counselling group. Our Community Engagement and Partnership Team and the Ōwairaka Development team will support the Sea Scouts with some minor repairs and a clean-up to accommodate the new users.

A poroporoaki (farewell) event was held on 30 September 2022, with a blessing carried out by Assets team member, Matua Tom Watford. Many staff, local residents, community groups and local board members came to give their farewell to the space. This farewell included representatives from two previous families who resided at the house, including the O'Hagan family of seven, who lived there from 1947 – 1985, and the Grey family of six, who lived there until Kingi Ora purchased the home from them in 2019.

Caroline Butterworth
DCE Auckland / Northland

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Image below: Relocations underway at the Owairaka Community Hub

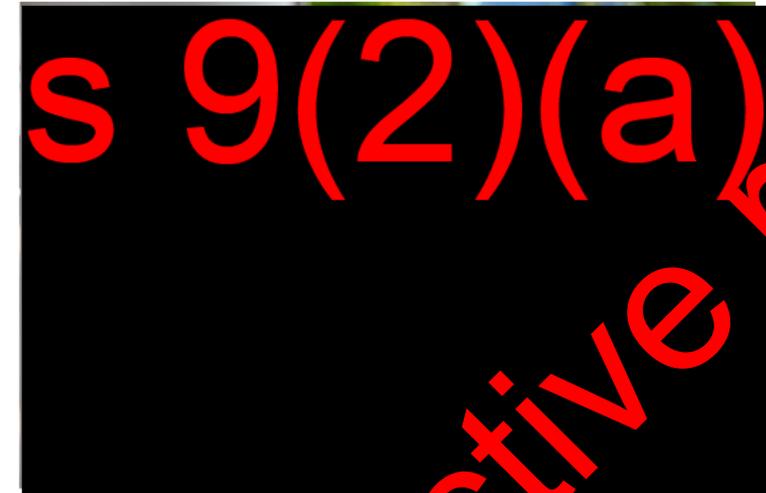
Roskill South's Freeland Reserve opening celebrated

The rain held off for the Roskill Development team who hosted an event on Saturday 29 October in Roskill South to celebrate the completion of Freeland Reserve – the first shovel ready project to be completed in a Large Scale Project. The event was a success with over 500 people attending.

A wide variety of partners from the community came together to mark this significant milestone – a new amenity for the people of Roskill South. This included Piritahi, build partners, Auckland Light Rail, Auckland Council libraries, Minister Michael Woods, Councillor Julie Fairey (Albert-Eden – Puketāpapa Ward), the Puketāpapa local board, and people from the community.

The development team were also joined by Pastor Graeme Hight from Roskill Baptist Church and Whaea Helene Crowne opened the proceedings. There were 23 community groups participated in the setup, entertainment, and logistics on the day.

Freeland Reserve was an area previously prone to flooding - lacking safe transport links for locals, and with a history of anti-social behaviour - the newly completed recreation and community space now reflects the community and mana whenua. The new Freeland Reserve network has also allowed the Oakley Creek/Te Auaunga Awa to be returned to its natural state, daylighting the previously piped stream.



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Caroline Butterworth
DCE Auckland / Northland

Mark Fraser
GM Urban Development and Delivery



Northcote LSP modular development:

New Zealand's largest mobile crane has been hard at work in the Kāinga Ora Northcote development, assisting to deliver the Elevation development on Lake Road. The development will deliver 183 new apartments ranging from 1-3 bedrooms within two 6-story blocks. 40 percent of these apartments will be KiwiBuild homes. These new apartments are modular in design and have been constructed off site in Vietnam before being shipped to the site for assembly. These apartments are made up of around 500 individual modules which come weather tight and fitted out with joinery, plumbing, electrical and cabinetry already installed. The TLC Modular New Zealand team have been completing onsite works such as foundations, basement car parking and a podium concrete slab to get ready for their arrival over the past year. They have also been working closely with Auckland Council and consultants to ensure the smooth delivery of, and compliance with New Zealand's building and resource standards. The first shipment of modules arrived on site in mid-October and completion is planned for the second half of next year with apartments currently for sale in the range of \$600,000 to \$930,000.



Mark Fraser
GM Urban Development and Delivery

Select Committee - 2021/22 Annual Review

Kāinga Ora has been invited to attend a hearing of evidence as part of the 2021/22 annual review round on Wednesday, 14 December 2022. Our annual review is being conducted by the Social Services and Community Committee and will look at the 2021/22 performance and current operations of Kāinga Ora. Chairperson, Yvonne Gosche and Chief Executive, Andrew McKenzie will attend the hearing, and any other executives as appropriate to be determined nearer the time. Last annual review you were also invited to a hearing, but we are not aware of a similar approach this year.

We have received 127 written questions from the committee, typically of a corporate or ownership nature, and responses are being prepared. Draft answers will be shared with your office at the end of next week under no surprises before they are lodged with the committee. The Ministry of Housing and Urban Development will also be consulted. Briefing notes and opening remarks are being prepared as well as preparation sessions scheduled for Kāinga Ora officials and the Chairperson. We are also meeting with the sector manager from the Office of the Auditor General in November 2022 to discuss any significant matters arising from this year's audit, or of an interest to them to ensure appropriate factual understanding.

Rowan Macrae
GM People Governance and Capability

2. Summary of papers sent

Paper	Purpose
AH 22 094 Report Back on Budget 2021 Sustainable Funding	This paper provides you with an overview of what Kāinga Ora – Homes and Communities has delivered with funding it received as part of its sustainable funding Budget Bid 2021.
AH 22 105 Urban Development Strategy and Plans	This paper provides you with an update on the finalised Kāinga Ora Urban Development Strategy, its Implementation Plan and the Kāinga Ora Land Programme Strategic Land Acquisition Plan, following Board approval of these documents and Statement of Performance Expectations Measures.

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4. Upcoming advice to be delivered in the next month

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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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§ 9(2)(b)	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 415	Member of the public	<i>North Growth Area Porirua</i> Request for analysis information	n/a	09/11/2022 extended
OI 22 423	Member of the public	<i>Statistics</i> Christchurch antisocial behaviour statistics	01/11/2022	08/11/2022 (extended)
OI 22 427	Anusha Bradley (RNZ)	<i>KiwiBuild</i> Buyer surveys	11/11/2022	17/11/2022 extended
OI 22 443	Kia Tu Tahī Tatou New Zealand Disability Support Network	<i>Healthy homes</i> Request for Kāinga Ora performance towards Healthy Homes performance targets information	07/11/2022	11/11/2022 (extended)
OI 22 444	Taxpayers Union	<i>IAF information</i> Request for how much of the fund has been received, spent, allocated or contracted for a list and status of all projects and the amount of funding that has been received from this fund.	22/11/2022	28/11/2022 (extended)
OI 22 454	Member of the public	<i>Developments</i> Request for information Community Centre and Great North Road (Highbury Triangle), Avondale, Auckland	n/a	29/11/2022 (extended)
OI 22 456	Claire Sherwood (Newstalk ZB)	<i>Maintenance</i> Request for statistics and costs of all call outs	22/11/2022 (With MO 26/10/22)	29/11/2022 extended
OI 22 458	Member of the public	<i>Healthy homes and new homes built in Wellington region</i> Request for statistics	23/11/2022	29/11/2022 (extended)
OI 22 459	Member of the public	<i>National Maori Housing Conference 2023</i> Request for information about any funding that Kāinga Ora may provide.	28/10/2022	04/11/2022
OI 22 460	Member of the public	<i>Developments</i> Request for information (St George Road Avondale)	n/a	04/11/2022
OI 22 461	Matthew O'Connor (Act Party)	<i>Developments</i> Request for Consentium information (consents issued and inspections completed)	With MO 27/10/2022	04/11/2022

OI 22 462	Member of the public	<i>Development</i> Request for information (Main South Road, Christchurch)	n/a	07/11/2022
OI 22 463	Member of the public	<i>CCTV</i> Request for footage in relation to a stolen vehicle (Busby Street)	n/a	07/11/2022
OI 22 465	Member of the public	<i>Development</i> Request for information (Avondale township)	n/a	07/11/2022
OI 22 466	Member of the public	<i>Property information</i> Request for consent information for Surrey Crescent	n/a	09/11/2022
OI 22 467	Member of the public	<i>Tenancy information</i> Request for Kāinga Ora information which contributed to decisions made regarding the requestors tenancy All information Kāinga Ora hold regarding the relocation including assessments and internal decisions made regarding requestors former tenancy	n/a	09/11/2022
OI 22 468	Member of the public	<i>Report</i> Request for copy of asbestos report	n/a	10/11/2022
OI 22 470	Otago University	<i>Development</i> Request for information Eastern Porirua development	10/11/2022	16/11/2022
OI 22 471	Auckland Council	<i>120 Dominion Road</i> Request for consent and design information	n/a	11/11/2022
OI 22 472	Member of the public	<i>Property information</i> Request for retaining wall information for Freemans Bay property	n/a	11/11/2022
OI 22 474	Member of the public	<i>Guidelines</i> Request for copy of new build fire safety information	n/a	14/11/2022
OI 22 475	Member of the public	<i>Insurance</i> Request for insurance arranged for a Kāinga Ora tenancy	n/a	10/11/2022
OI 22 476	Auckland Council	<i>Tenancy details</i> Request for tenant information for enforcement proceedings	07/11/2022	14/11/2022
OI 22 478	Member of the public	<i>Kāinga Ora housing</i> Request for addresses and sizes of Kāinga Ora properties in the Waimakariri district	n/a	15/11/2022

OI 22 479	Member of the public	<i>Specified Development Information</i> Request for the information and analysis Kāinga Ora relied when assessing the Western Corridor and all correspondence to and from the Ministry of Housing and Urban Development, Porirua Council and Waka Kotahi relating to information gathering on the Western Corridor	n/a	16/11/2022
OI 22 480 (an OIA with Privacy component)	Member of the public	<i>Personal information</i> Tenant request for whole personal file but including all notes and information surrounding a maintenance contractor is included	n/a	16/11/2022
OI 22 481	Member of the public	<i>Spending Information</i> Request for how much money Kāinga Ora has spent with the Pride Pledge and Rainbow Tick organisations	n/a	15/11/2022
OI 22 482	Member of the public	<i>Development - 10 Peverill Crescent, Papatoetoe</i> Request for who will live at this development	n/a	17/11/2022
OI 22 483 (an OIA with Privacy component)	Member of the public (frequent correspondent)	<i>Various information requests</i> Personal information, information sharing, insurance and BIR information	n/a	18/11/2022
OI 22 484	Member of the public	<i>Legal proceedings</i> Request for a copy of all documents served to Kāinga Ora in relation to the High Court application filed by Winton Land Limited. In particular, the Statement of Claim	14/11/2022	18/11/2022
OI 22 485	Member of the public	<i>Complaints information</i> Request for all complaints requester has made against a customer	n/a	18/11/2022
OI 22 487	Member of the public	<i>Complaints information</i> Request for all complaints requester has made against a customer	n/a	18/11/2022
OI 22 488	Nikki MacDonald (Stuff)	Media queries process <i>Request for all emails or comms between external comms and the CE's office or the MO on how media queries are dealt with between 1/9 and 19/10.</i>	14/11/2022 (FYI)	21/11/2022

OI 22 489	Member of the public	<i>Hamilton information</i> Request for number of one-bedroom units currently available and number of current tenants on the BIT register	n/a	21/11/2022
OI 22 490	Member of the public	<i>KiwiBuild pipeline and delivery</i> Request for the number of completed KiwiBuild projects and the number of units by typology. The number of KiwiBuild projects and the number of units currently being marketed or under construction and the number of units that have used the underwrite process by typology and suburb	n/a	21/11/2022
OI 22 491	Member of the public	<i>Organisational chart</i> Request for copy of Kāinga Ora structure	n/a	21/11/2022
OI 22 493	Jack Boltar (Office of Simon Watts MP)	Statistics Request for how many Kāinga Ora home on Auckland's North Shore have been vacant for a period of more than 6 months	16/11/2022	22/11/2022
OI 22 494	Member of the public	<i>Request for papers</i> Copy of the Kāinga Whenua Loan criteria	n/a	24/11/2022
OI 22 496	Mayron Sapeer (Stuff)	<i>Statistic</i> Request for Kāinga Ora and contractor response times to tenants' maintenance requests by suburb since 2018.	18/11/2022	25/11/2022
OI 22 497	Member of the public	<i>Request for papers</i> Copies various documents incl of statistics, decision, policy, valuation relating to Winton (SDP, Porirua NGA, Tauriko, Land Programme, Ferncliffe, Alfriston)	23/11/2022	29/11/2022
OI 22 498	Member of the public	<i>Staffing numbers</i> Request for staff, contractor, executive leadership team information	n/a	28/11/2022

6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 486	Chris Bishop MP	<i>Request for papers September 2022 Land Programme and SDP updates</i>	09/11/2022	n/a
OI 22 492	Chris Bishop MP	<i>Request for papers Copy of the "More homes for New Zealanders" document</i>	15/11/2022	22/11/2022
OI 22 495	Anusha Bradley (RNZ)	<i>Request for papers All Aide-memoires, briefings and cabinet papers prepared for the Minister since 1 January 2022 that discuss KiwiBuild</i>	17/11/2022	24/11/2022

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