



WEEKLY REPORT

Kāinga Ora – Homes and Communities

See

For period ending 11 August 2023

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1. Updates

Operationalising Te Mātāwai

Following Te Mātāwai's official opening on 3 August 2023, the formal transition from build programme to operationalisation is complete.

Three of our previous customers of the former building at s 9(2)(a) have now moved in, with other public housing customers gradually settling in over the coming months. All public housing customers moving into Te Mātāwai will be settled into the building and their apartment, introduced to the Kāinga Ora team, and support services will begin to engage to provide wrap around services to ensure customers have access to the support they need. The Hapori Kaitiaki (Community Guardians) are based at Te Mātāwai 24/7 and will be available to create a warm, safe and secure environment and respond to the needs of customers, visitors and the wider Te Mātāwai community.

The Temporary Accommodation Service (TAS) have recently confirmed the lease of 21 units in the non-public housing building at Te Mātāwai. TAS has flood affected households ready to move in. The remainder of the non-public housing units (55) will be marketed to those who will benefit from living in Te Mātāwai and Auckland CBD.

Once fully occupied, Te Mātāwai will be a supportive and welcoming home to around 400 people.



Public Service Regional Leadership Hui in Hamilton

Last week the Waikato Place-based Team hosted a Public Service Regional Leadership Group hui. The purpose was to agree a more streamlined and effective way to support people transitioning from emergency and transitional housing into the new state homes.

The Group is made up of representatives from the Ministry of Social Development, New Zealand Police, Ara Poutama, Te Whatu Ora and Kāinga Ora, and aims to provide an increased coordination between crown agencies in the Waikato community.

Feedback from the hui was positive and agencies agreed to establish a multi-disciplinary team with an initial focus on achieving successful housing placements across the region and ensuring efficient and timely information sharing between the organisations.

s 9(2)(a)



Daniel Soughton
DCE Te Puku Ikaroa - Central

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2. Summary of papers sent

| Paper | Purpose |
|---|--|
| Ad hoc Consultation on 6 Homestar v5 transition AH 23 059 | This briefing sets out the benefits and issues associated of partnership between Kāinga Ora and the New Zealand Green Building Council to use its Homestar buildings certification standard; and outlines options Kāinga Ora is considering for the future of this partnership |
| Briefing KiwiBuild approval to Underwrite Ohaupo Road Terraces Limited BN 23 038 | This briefing requests underwrite approval to deliver 20 KiwiBuild homes by the Developer in Te Awamutu, Waikato. The target completion date for the last KiwiBuild home is April 2024. |

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|------------|------------|------------|------------|------------|------------|------------|
| s 9(2)(f) | [REDACTED] | [REDACTED] | | | | |
| (iv) | [REDACTED] | [REDACTED] | | | | |
| [REDACTED] | [REDACTED] | [REDACTED] | | | | |
| [REDACTED] |
| [REDACTED] |
| [REDACTED] |
| [REDACTED] |
| [REDACTED] |
| [REDACTED] |
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|---------------|------------|------------|------------|
| s 9(2)(f)(iv) | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] |
| [REDACTED] | [REDACTED] | [REDACTED] | [REDACTED] |

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5. Kāinga Ora OIA requests

| Reference number | Requestor | Topic | Date due to Minister's Office | Date due to requestor |
|------------------|--|--|-------------------------------|------------------------|
| OI 23 218 | Member of the public | <i>Correspondence</i> Request for all correspondence between Gemscott and Kāinga Ora | n/a | 18/08/2023 extended |
| OI 23 262 | Member of the public | <i>Development</i> Request for information on an Ohakune development | n/a | 17/08/2023 extended |
| OI 23 285 | Zane Small (NewsHub) | <i>Information</i> Request for information around consent and complaints of developments | n/a | 25/08/2023 |
| OI 23 292 | Member of the public | <i>Development</i> Request for information on a Upper Hutt property | n/a | 16/08/2023 extended |
| OI 23 314 | Member of the public | <i>Information</i> Request for all records of conversations and meetings about a Napier property | n/a | 05/09/2023 extended |
| OI 23 319 | Member of the public | <i>Information</i> Request for correspondence about a proposed Christchurch development | n/a | 28/08/2023 |
| OI 23 322 | Member of the public | <i>Information</i> Request for a list of all projects/events held in partnership with Neighbours Aotearoa | n/a | 15/08/2023 extended |
| OI 23 323 | Member of the public | <i>Information</i> Request for information about use of NZ wool products | n/a | 22/08/2023 extended |
| OI 23 325 | Member of the public mix of OIA and privacy | <i>Development</i> Request for various information about a Onehunga property | n/a | 29/08/2023 |
| OI 23 336 | Member of the public | <i>Development</i> Request for documents relating to Christchurch Plan Change 14 Submission | n/a | 4/09/2023 |
| OI 23 337 | Member of the public | <i>Information</i> Request for information about tenants and Kāpiti development | n/a | 4/09/2023 |

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|-----------|----------------------|---|-----|------------------------|
| OI 23 340 | Member of the public | <i>Development</i> Request for information about a Nelson development | n/a | 18/08/2023 |
| OI 23 342 | Member of the public | <i>Documents</i> Request for Wellington and Auckland Kiwibuild briefings, documents and business cases | n/a | 5/09/2023 extended |
| OI 23 344 | Member of the public | <i>Maintenance</i> Request for speed bumps in Auckland street | n/a | 6/09/2023 |
| OI 23 347 | Member of the public | <i>Statistics</i> Request for information Income Related Rent statistics for the last decade | n/a | 16/08/2023 |
| OI 23 348 | Member of the public | <i>Development</i> Request for information about the Auckland Council intensification plan changes | n/a | 14/08/2023 |
| OI 23 350 | Member of the public | <i>Documents</i> Request for correspondence with Gemscott | n/a | 25/08/2023 extended |
| OI 23 352 | Member of the public | <i>Information</i> Request for maintenance information about an Auckland property | n/a | 6/09/2023 |
| OI 23 354 | Member of the public | <i>Information</i> Request for maintenance information about a Rangiora property | n/a | 14/08/2023 |
| OI 23 355 | Member of the public | <i>Information</i> Request for Healthy Homes compliance information | n/a | 14/08/2023 |
| OI 23 356 | Member of the public | <i>Information</i> Request for building reports of a Nelson property | n/a | 14/08/2023 |
| OI 23 357 | Member of the public | <i>Development</i> Request for Information about an Ohakune Development | n/a | 14/08/2023 |
| OI 23 358 | Member of the public | <i>Information</i> Request for about Kāinga Ora contracts | n/a | 15/08/2023 |
| OI 23 359 | Member of the public | <i>Information</i> Request for information source | n/a | 14/08/2023 |

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| OI 23 361 | Member of the public (Mix of OIA and privacy) | <i>Development/Document</i> Request for development information and customer correspondence | n/a | 16/08/2023 |
| OI 23 362 | Taxpayers Union | <i>Information</i> Request for information about trees | n/a | 15/08/2023 |
| OI 23 364 | Member of the public | <i>Information</i> Request for body corporate information relating to an Auckland property | n/a | 16/08/2023 |
| OI 23 365 | TOP candidate | <i>Developments</i> Request for information on all Wellington developments | n/a | 15/08/2023 |
| OI 23 366 | Member of the public | <i>Documents</i> Request for all documents relating to Kāinga Ora submission to the Christchurch City Council on Plan Change 14 | n/a | 16/08/2023 |
| OI 23 369 | Member of the public | <i>Development</i> Request for information about proposed Ohakune Development | n/a | 18/08/2023 |
| OI 23 370 | Member of the public | <i>Information</i> Request for contact information | n/a | 18/08/2023 |
| OI 23 371 | Member of the public | <i>Information</i> Request for locations of emergency housing properties | n/a | 18/08/2023 |
| OI 23 372 | Member of the public | <i>Statistics</i> Request for the number of houses provided in Hamilton West since 2017 | n/a | 18/08/2023 |
| OI 23 373 | Member of the public | <i>Staffing information</i> Request for salary levels for FY24 | n/a | 22/08/2023 |
| OI 23 374 | Nicki Preston (NZME) | <i>Statistics</i> Request for stock numbers and healthy homes compliance information | n/a | 22/08/2023 |
| OI 23 375 | Member of the public (Victoria Neighbourhood Association's PC14 Subcommittee) | <i>Information</i> Request for information relating to Christchurch City Council Plan Change 14 Submission by Kāinga Ora | n/a | 16/08/2023 |

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|-----------|--|---|-----|------------|
| OI 23 376 | Member of the public (Victoria Neighbourhood Association's PC14 Subcommittee) | <i>Information</i> Request for information relating to Christchurch City Council Plan Change 14 Submission by Kāinga Ora | n/a | 16/08/2023 |
| OI 23 377 | Member of the public (Victoria Neighbourhood Association's PC14 Subcommittee) | <i>Information</i> Request for information relating to Christchurch City Council Plan Change 14 Submission by Kāinga Ora | n/a | 16/08/2023 |
| OI 23 378 | Member of the public (Victoria Neighbourhood Association's PC14 Subcommittee) | <i>Information</i> Request for information relating to Christchurch City Council Plan Change 14 Submission by Kāinga Ora | n/a | 16/08/2023 |
| OI 23 379 | Member of the public (Victoria Neighbourhood Association's PC14 Subcommittee) | <i>Information</i> Request for information relating to Christchurch City Council Plan Change 14 Submission by Kāinga Ora | n/a | 16/08/2023 |
| OI 23 380 | Member of the public | <i>Information</i> Request for evidence of maintenance work | n/a | 23/08/2023 |
| OI 23 381 | Member of the public | <i>Information</i> Request for sustainable report information for Ngaa Kaainga Anamata | n/a | 21/08/2023 |
| OI 23 382 | Member of the public | <i>Information</i> Request for information regarding Auckland property | n/a | 23/08/2023 |
| OI 23 383 | Member of the public | <i>Information</i> Request for parents housing information | n/a | 21/08/2023 |
| OI 23 384 | Member of the public (Mix of OIA and privacy) | <i>Statistics</i> Request for Raupunga house information | n/a | 21/08/2023 |
| OI 23 385 | Bonair Action Group | <i>Information</i> Request for Board member information | n/a | 24/08/2023 |
| OI 23 386 | Member of the public | <i>Statistics</i> Request for statistics on placements | n/a | 24/08/2023 |

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| OI 23 388 | Thomas Coughlan (NZME) | <i>Statistics</i> Request for Bloomberg terminal information | n/a | 23/08/2023 |
| OI 23 389 | Member of the public | <i>Information</i> Request for Napier property information | n/a | 28/08/2023 |
| OI 23 391 | Member of the public | <i>Information</i> Request for tenancy information | n/a | 25/08/2023 |
| OI 23 392 | Member of the public | <i>Information</i> Request for Turangi property information | n/a | 18/08/2023 |
| OI 23 393 | Member of the public | <i>Information</i> Request for maintenance and property reports | n/a | 25/08/2023 |
| OI 23 394 | Tom Taylor (RNZ) | <i>Statistics</i> Request for statistics on fire damaged buildings for the last five years | n/a | 25/08/2023 |
| OI 23 395 | Member of the public | <i>Information</i> Request for information about an Ohakune Development | n/a | 28/08/2023 |
| OI 23 396 | Member of the public | <i>Information</i> Request for Piritahi financial information | n/a | 30/08/2023 |
| OI 23 397 | Member of the public mix of OIA and privacy | <i>Documents</i> Request for tenancy and healthy homes documentation | n/a | 28/08/2023 |
| OI 23 398 | Member of the public | <i>Information</i> Request for healthy homes information | n/a | 30/08/2023 |
| OI 23 399 | Member of the public | <i>Information</i> Request housing demand and tenancy information for Ohakune | n/a | 31/08/2023 |
| OI 23 401 | Member of the public | <i>Information</i> Request for information around the consultation process for Hibiscus Coast and Bays | n/a | 01/09/2023 |
| OI 23 402 | Member of the public | <i>Document</i> Request for a copy of the agreement between Kāinga Ora and Gemscott Limited | n/a | 01/09/2023 |

6. Ministerial OIA requests

| Reference number | Requestor | Topic | Date due to Minister's Office | Date due to requestor |
|------------------|----------------------------|--|-------------------------------|-----------------------|
| OI 23 400 | Office of Hon Chris Bishop | <i>Information</i> Request for papers | n/a | 09/08/2023 |

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7. Impacts of weather events

Northern region - as at 1 August 2023

Auckland flood affected properties as at 1 August 2023 12:00PM

| FINAL CONDITION STATUS | Vacant | Occupied | Grand Total |
|--------------------------------|------------|------------|-------------|
| Severe damage (red placard) | 5 | | 5 |
| Moderate to significant damage | 163 | 227 | 390 |
| Earmarked for demolition | 48 | 1 | 49 |
| Landslip affected only | 3 | 6 | 9 |
| Minor damage | 11 | 219 | 230 |
| Grand Total | 230 | 453 | 683 |

Our customers and their whānau

- 209 customers have been rehoused to date
- 21 customers have vacated and left their Kāinga Ora property
- 28 customers currently in TAS
- 32 customers are living elsewhere
- 9 households are living in our own Emergency Response Accommodation

Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
 - Wairoa
 - two white placards
 - one yellow placard
 - Hawke's Bay
 - seven white placards
- We have made 4 053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated, but none required permanent rehousing.