



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

For period ending 14 July 2023

# 26

proactive release

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### 1. Updates

#### Wellington Energy Sharing pilot

We have reached another milestone in our energy sharing pilot with the release of an RFP seeking a Kāinga Ora Retailer on GETS on 5 July 2023.

Some of our homes are very well situated to generate energy through solar panels, others much less so.

This pilot aims to show how we can capture excess generation from some of our homes to share with others, thereby maximising the value of the Government's investment in solar and demonstrate the potential for energy hardship reduction from solar installations.

This unique pilot was made possible through Electricity Code exemptions granted by the Electricity Authority and published in the New Zealand Gazette on 4 July 2023.

The Kāinga Ora retailer will monetise the surplus electricity generated from Kāinga Ora owned solar panels in the Wellington region.

Gareth Stiven  
GM - Strategy Finance and Policy

s 9(2)(f)(iv)

[Redacted content]

Katja Lietz  
GM - Urban Planning and Design

## **The New Zealand Disability Support Network (NZSDN) Conference**

The New Zealand Disability Support Network (NZSDN) Conference is being held in Wellington on 18 and 19 July 2023. The theme for the conference is “Disability Support – at the Crossroads”, and reflects the many challenges that we face currently, explores those challenges, and how we might cope and manage our way through. The four sub-themes for the conference are commissioning services, workforce, accessibility and housing, and pay equity.

The Accessibility and Housing sub-theme will explore, amongst other things, the drive for a robust accessibility system in New Zealand, the shortage of accessible social housing and facilities to meet the demand for respite facilities that are appropriate for under-65 year olds.

Kāinga Ora was invited to provide a panel member on the ‘Accessibility and Housing’ session and Nick Maling, General Manager National Services will participate. Other members of that panel include s 9(2)(a) The panel will respond to questions from NZSDN members.

The Minister for Disability Issues, Hon Priyanca Radhakrishnan, will speak on day one of the event and have a Q&A session with members.

There will also be a political panel on day two of the conference that includes MPs Maureen Pugh, Debbie Ngarewa-Packer, Greg O’Connor, Toni Severin and Jan Logie.

Nick Maling  
GM - National Services

## **New beginnings in New Lynn**

A community-building breakfast event was recently held at one of our elderly housing complexes in Seabrook Avenue, New Lynn,

In attendance were some of our key stakeholders, including representatives from NZ Police, Ministry of Social Development, Age Concern, and Community Patrol NZ. Their participation underscored our shared commitment to the wellbeing of the elderly.

The breakfast provided an avenue for constructive interactions between residents and community figures, bridging gaps and building understanding. It boosted community spirit, instilled a sense of security and belonging, and has potential to significantly enhance overall quality of life for our residents. The residents are looking forward to the next event.

Caroline Butterworth  
DCE - Tāmaki Tai Tokerau - Auckland/Northland

## **Te Mātāwai Tours**

Tours of Te Mātāwai (formally known as the Greys Avenue complex development) are commencing on 17 July 2023, for a period of two weeks. This will provide opportunity for Kāinga Ora staff, stakeholders, neighbours and emergency services to view the complex and gain an understanding of how the building will positively impact the lives of those who will live there. The tours will cover a number of different spaces within Te Mātāwai, including the apartments and communal spaces.

On 8 July 2023, the building was open to viewing by families of team members who will be working at Te Mātāwai. This enabled close family members to gain an understanding and appreciation of the work that their loved one carries out at Kāinga Ora for our customers.

Te Mātāwai neighbours are receiving a special invitation for 23 July 2023, to look through the building and meet some of the team who will be working on site.

Caroline Butterworth  
DCE - Tāmaki Tai Tokerau - Auckland/Northland

## First stage of significant redevelopment in north-west Christchurch complete

The first stage of our 34 home development at Clyde and Aorangi Roads and Bevin Place in Bryndwr, Christchurch, has just been completed and includes 18 new homes consisting of:

- Three five-bedroom homes
- Three four-bedroom homes
- Four three-bedroom homes
- Eight two-bedroom homes

Kāinga Ora customers will be moving into the first 18 new homes over the coming weeks. The final stage of the development, which will consist of 16 one-bedroom apartments, is due for completion at the end of the year.

Redeveloping this site and making better use of the land has enabled us to provide more homes for people and whānau in an area of the city that has good access to transport, schools, shops and recreational facilities.

The whānau that will get to call this development home will be able to make use of a communal garden, a play area and plenty of recreational green space – which are stand-out features of the site.

The redevelopment is one of many that has been planned for Bryndwr and Burnside. Over the next few years, Kāinga Ora is expected to deliver up to 202 new units across 25 sites in the two suburbs. These will replace around 130 older units that will be demolished to make way for the new homes.



Paul Commons  
DCE- Te Waipounamu - Southern

## 2. Summary of papers sent

Paper	Purpose
<b>Ad hoc</b> Greys Avenue opening AH 23 011	This briefing provides information ahead of your attendance at the Greys Avenue development opening

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#### 4. Upcoming advice to be delivered in the next month

s 9(2)(f)(iv) [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

## 5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 23 218	Member of the public	<i>Correspondence</i> Request for all correspondence between Gemscott and Kāinga Ora	n/a	28/07/2023 extended
OI 23 224	Member of the public	<i>Information</i> Request for clarification of pets policy	n/a	19/07/2023
OI 23 228	Member of the public	<i>Document</i> Request for Consentium Quality Assurance Manual	n/a	11/08/2023 extended
OI 23 231	Member of the public	<i>Information and Documents</i> Request information and correspondence about a development in Hamilton.	n/a	19/07/2023
OI 23 237	Charlotte Cook RNZ	<i>Document</i> Request for culture and wellbeing surveys and resulting correspondence from 2021 to 2023	n/a	24/07/2023 extended
OI 23 238	Parliamentary Library	<i>Document</i> Request for average cost per square metre of Kāinga Ora homes	n/a	24/07/2023 extended
OI 23 255	Member of the public	<i>Information</i> Request for information on an Auckland property	n/a	18/07/2023 extended
OI 23 258	Member of the public	<i>Development</i> Request for information on an Avondale development	n/a	31/07/2023 extended
OI 23 262	Member of the public	<i>Development</i> Request for information on an Ohakune development	n/a	11/08/2023 extended
OI 23 267	Member of the public	<i>Development</i> Request for information on an Auckland development	n/a	11/08/2023 extended
OI 23 270	Member of the public	<i>Development</i> Request for information on a Wellington development	n/a	26/07/2023 extended
OI 23 272	Member of the public	<i>Maintenance</i> Request for information regarding maintenance work processes	n/a	18/07/2023 extended

OI 23 274	Member of the public	<i>Information</i> Request for information on a Hastings property	n/a	12/07/2023 to be extended
OI 23 278	Member of the public	<i>Development</i> Request for information about a Napier development	n/a	18/07/2023
OI 23 283	Member of the public	<i>Information</i> Request for tenant information	n/a	17/07/2023
OI 23 284	Zane Small (NewsHub)	<i>Information</i> Request for uptake information of the First Home Partner scheme	n/a	18/07/2023
OI 23 285	Zane Small (NewsHub)	<i>Information</i> Request for information around consent and complaints of developments	n/a	18/07/2023
OI 23 286	Member of the public	<i>Information</i> Request for maintenance and property information by customer	n/a	18/07/2023
OI 23 289	Ethan Reille Labour Party	<i>Information</i> Request for information on KiwiBuild and Kāinga Ora properties in Otago region	n/a	19/07/2023
OI 23 290	Member of the public	<i>Information</i> <i>Request for information on an Auckland property</i>	n/a	18/07/2023
OI 23 291	Member of the public	<i>Information</i> Request for information on a Hamilton property	n/a	17/07/2023
OI 23 292	Member of the public	<i>Development</i> Request for information on a Upper Hutt property	n/a	19/07/2023
OI 23 294	Member of the public	<i>Information</i> Request for housing register information	n/a	17/07/2023
OI 23 295	Parliamentary Library	<i>Statistics</i> Request for Kāinga Ora stock numbers	n/a	19/07/2023
OI 23 296	Member of the public	<i>Developments</i> Request for information around planned Te Atatu development	n/a	19/07/2023
OI 23 297	Member of the public	<i>Information</i> Request for communications between Kāinga Ora and maintenance contractors regarding an Auckland property	n/a	25/07/2023

OI 23 299	Member of the public	<i>Document</i> Request for maintenance contract	n/a	21/07/2023
OI 23 300	Bonair Action Group	<i>Documents</i> Request for correspondence on Hibiscus Coast and Bays consultation	n/a	25/07/2023
OI 23 303	Member of the public	<i>Development</i> Request for information around a Auckland development	n/a	24/07/2023
OI 23 304	Member of the public	<i>Development</i> Request for information around a Auckland development	n/a	24/07/2023
OI 23 305	Member of the public	<i>Statistics</i> Request for information around number of Kāinga Ora homes in Hunua	n/a	25/07/2023
OI 23 307	Member of the public	<i>Development</i> Request for information around Huntly development	n/a	24/07/2023
OI 23 308	Member of the public	<i>Information</i> Request for information about KiwiBuild homes	n/a	26/07/2023
OI 23 309	Member of the public	<i>Information</i> Request for information about KiwiBuild programme in Auckland	n/a	25/07/2023
OI 23 310	Member of the public	<i>Statistics</i> Request for number of leased properties purchased by Kāinga Ora	n/a	26/07/2023
OI 23 311	Member of the public	<i>Information</i> Request for maintenance information about Auckland property	n/a	25/07/2023
OI 23 312	Member of the public	<i>Information</i> Request for information about a Rolleston property	n/a	26/07/2023
OI 23 313	Member of the public	<i>Information</i> Request for costing and timelines of road works on an Auckland street	n/a	26/07/2023
OI 23 314	Member of the public	<i>Information</i> Request for all records of conversations and meetings about a Napier property	n/a	27/07/2023
OI 23 316	Member of the public	<i>Information</i> Request for information about offices	n/a	28/07/2023

OI 23 317	Member of the public	<i>Information</i> Request for a copy of complaints about a Gisborne property	n/a	28/07/2023
OI 23 318	Member of the public	<i>Complaint</i> Request for gardening maintenance information of a Hamilton property	n/a	31/07/2023
OI 23 319	Member of the public	<i>Information</i> Request for correspondence about a proposed Christchurch development	n/a	31/07/2023
OI 23 320	Member of the public	<i>Information</i> Request for information about rubbish removal and Kāinga Ora staff promotion	n/a	31/07/2023
OI 23 321	Member of the public	<i>Development</i> Request for information about an Auckland development	n/a	31/07/2023
OI 23 322	Member of the public	<i>Information</i> Request for a list of all projects/events held in partnership with Neighbours Aotearoa	n/a	31/07/2023
OI 23 323	Member of the public	<i>Information</i> Request for information about use of NZ wool products	n/a	2/08/2023
OI 23 324	Member of the public	<i>Information</i> Request for properties bought in a Street in Manukau	n/a	2/08/2023
OI 23 325	Member of the public mix of OIA and privacy	<i>Development</i> Request for various information about a Onehunga property	n/a	1/08/2023
OI 23 326	Member of the public mix of OIA and privacy	<i>Documents</i> Request for maintenance records	n/a	2/08/2023
OI 23 327	Member of the public	<i>Information</i> Request for information about complaints and inspection of an Onehunga property	n/a	3/08/2023
OI 23 328	Member of the public	<i>Documents</i> Request for a copy of the tenancy agreement template	n/a	3/08/2023
OI 23 330	Member of the public	<i>Documents</i> Request for maintenance records	n/a	2/08/2023

OI 23 331	Member of the public mix of OIA and privacy	<i>Documents</i> Request for all documents relating to a Raupunga property	n/a	2/08/2023
OI 23 332	Member of the public	<i>Documents</i> Request for documents relating to an Auckland property	n/a	2/08/2023
OI 23 333	Member of the public	<i>Documents</i> Request for copies of maintenance photographs	n/a	1/08/2023
OI 23 334	Member of the public	<i>Information</i> Request for KiwiBuild pipeline information	n/a	3/08/2023
OI 23 335	Member of the public	<i>Information</i> Request for information about Kāinga Ora Board members and meetings	n/a	7/08/2023
OI 23 336	Member of the public	<i>Development</i> Request for documents relating to Christchurch Plan Change 14 Submission	n/a	7/08/2023
OI 23 337	Member of the public	<i>Information</i> Request for information about tenants and Kāpiti development	n/a	7/08/2023
OI 23 338	Member of the public	<i>Development</i> Request for information about an Auckland development	n/a	7/08/2023
OI 23 339	Member of the public	<i>Information</i> Request for information about a Canterbury development	n/a	7/08/2023
OI 23 340	Member of the public	<i>Development</i> Request for information about a Nelson development	n/a	4/08/2023
OI 23 341	Member of the public	<i>Information</i> Request for maintenance information of a Tauranga property	n/a	1/08/2023

## 6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

## 7. Impacts of weather events

### FLOOD AFFECTED PROPERTIES

FINAL CONDITION STATUS	Vacant	Occupied	Grand Total
Severe damage (red placard)	5		5
Moderate to significant damage	154	237	391
Earmarked for demolition	47	2	49
Landslip affected only	3	6	9
Minor damage	10	219	229
<b>Grand Total</b>	<b>219</b>	<b>464</b>	<b>683</b>

### Our customers and their whānau

- 198 customers have been rehoused to date
- 21 customers have vacated and left their Kāinga Ora property
- 25 customers currently in TAS
- 18 customers are living elsewhere
- 4 households are living in our own Emergency Response Accommodation (ERA)

### Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
  - Wairoa
    - two white placards
    - one yellow placard
  - Hawke's Bay
    - seven white placards
- We have made 4,053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated, but none required permanent rehousing.