



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

Proactively released

For period ending 15 April 2022

# 12

## Table of contents

1. Updates.....	2
2. Upcoming events and opportunities.....	5
3. Advice sent in the past week.....	10
4. Upcoming advice to be delivered in the next month.....	10
5. Kāinga Ora OIA requests.....	12
6. Ministerial OIA requests.....	15

### 1. Updates

#### Privacy breach

Last week an email was sent to a member of the public which, unintentionally, had several attachments containing sensitive and confidential information about some of our customers. This has been reported as a privacy breach to the Office of the Privacy Commissioner, and we also briefed HUD, the Public Service Commission and DPMC. We have notified the affected customers and apologised, and we are working to mitigate any harm caused by this breach. We are reviewing the incident in accordance with our privacy breach policy and supporting systems and processes to ensure this does not happen again.

Rowan Macrae  
GM People Governance and Capability

9(2)(f)(iv)

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## **Bader Drive Thermal Performance Study**

We are currently contacting a small number of customers at the Bader McKenzie complex in Māngere, seeking their consent to be involved in the Bader Drive Thermal Performance Study. The study involves putting environment sensors in the living room and bedrooms of the homes for a two-year period, which allow us to measure how well the homes are performing in terms of temperature and air quality. Data gathered will be used to support decision making for future Kāinga Ora build standards, helping us continually improve the efficiency, quality and comfort of our new homes.

The study is being led by the Kāinga Ora Indoor Environment Monitoring team and follows the Porirua Thermal Performance study, implemented at the end of 2021.

Gareth Stiven  
GM Strategy, Finance and Policy

## **Wesley Engagement – Pasifika Talanoa Session**

The Central and East Auckland Engagement and Partnerships team joined forces with local Wesley Pasifika organisation Global Hope Missions to host a community talanoa on the Future of Wesley. This important partnership approach enabled us to hear from around 50 local residents gathered in person at the Roskill Youth Zone (RYZ) as well as online.

Global Hope's youth branch, Global Youth Missions, created a powerful facebook video as a call to action for their community, and it was fantastic to see many young people there.

There were some key concerns raised about the relocation process, with some recalling the trauma of being moved from Grey Lynn. An important point raised was that Kāinga Ora needs to consider community leaders or 'anchors' through the relocation process. Anchors are those who are the glue of the community, hold important service roles, and support the community through the change.

The second important point raised was around intergenerational living, and for Kāinga Ora to consider housing solutions that meet the needs of large and intergenerational Pasifika families, including shared spaces for gathering, celebrating, and cooking.

The talanoa and collaboration with Global Hope Missions enabled locals to meet and greet Kāinga staff, build mutual trust and understanding, and will enable further meetings with Kāinga Ora relocation and tenancy teams with a more bespoke and successful relocation strategy.

9(2)(a)

Caroline Butterworth  
DCE Auckland and Northland

## **Customers moved to Maitland Street apartment buildings**

A group of Dunedin customers have moved into their newly refurbished homes in the Maitland Street apartment buildings, marking the completion of a complex project to transform the two 1960s tower blocks.

Built in the late 1960s, the 'star block' apartments at Maitland St are a part of Aotearoa's public housing history. The apartment style was built across the country as moves were made towards medium-density housing.

The buildings have undergone a complex remediation, where the heart of the building is retained and the existing structure is kept, but significant improvements are made to its features.

The 26 apartments have been brought up to Homestar 6 standards, with high quality insulation and double-glazing, new bathrooms and kitchens and new roofing. One building was remediated at a time, with the rear block completed last year, and the second block this month.

The delivery of these new warm, dry homes for 27 people sits alongside construction of 17 homes in Mosgiel this year, and five in Helensburgh. The purchase of Aaron Lodge in Kaikorai Valley for redevelopment will further boost housing in the city.

Local kaumatua Ōtākou Runaka led a small blessing event last week with local Kāinga Ora staff to mark the completion of the Maitland Street homes, and kai was shared with Maitland Street customers to celebrate.

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Paul Commons  
DCE Te Wai Pounamu

## **No.3 Roskill Theatre company**

The Auckland Central and East Engagement and Partnership team have been engaging with the Pasifika youth performing arts group No.3 Roskill Theatre company. They formed in the early stages of the Roskill Development following demolition of 3 Roseman Avenue, and featured in Toa Fraser's award-winning film No. 2. The group shared their feedback with the Development and Urban Design teams through the power of the performing arts. Everyone was blown away by their fantastic performance which included humility, humour and a song.

Caroline Butterworth  
DCE Auckland and Northland

## 2. Upcoming events and opportunities

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### 3. Advice sent in the past week

Date sent to Minister's Office	Title	Minister(s)	Contact person
7 April 2022	<b>Ad Hoc</b> South Pacific Passive Housing conference AH 22 007	Hon Dr Megan Woods	Patrick Dougherty
9(2)(f)(iv)			
7 April 2022	<b>Briefing</b> IAF – Recommendations of proposals to proceed to negotiation BN 22 013	Hon Dr Megan Woods	Caroline McDowall
9(2)(f)(iv)			

### 4. Upcoming advice to be delivered in the next month

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## 5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 122	Member of the public	<i>House fire</i> Request for information regarding a fire in Christchurch	n/a	23/03/2022
OI 22 105	Member of the public	<i>Homes in Ruapehu</i> Request for information about homes in Ruapehu	n/a	14/04/2022
OI 22 102	Member of the public	<i>KiwiBuild homes</i> Request for information about KiwiBuild homes in Auckland over the past two years	n/a	19/04/2022
OI 22 107	Member of the public	<i>Various projects</i> Request for information on various projects	n/a	19/04/2022
OI 22 071	Member of the public	<i>Demolition notification</i> Request for information relating to a customer and demolition	n/a	20/04/2022 extended
OI 22 108	Office of Chris Bishop	<i>Quarterly report</i> Request for the Q1 Quarterly Report	14/04/2022 Hon Woods	21/04/2022
OI 22 073	Office of Nicola Willis	<i>Board minutes</i> Request for Board minutes from 13 December 2021	At Office of Hon Woods	21/04/2022 extended
OI 22 091	Member of the public	<i>Purchases on Auckland</i> Request for information about Kāinga Ora purchases in Auckland	n/a	21/04/2022 extended
OI 22 111	Member of the public	<i>Whangārei rohe</i> Request for information relating to a WAI claim	n/a	22/04/2022
OI 22 112	Member of the public	<i>Various projects</i> Request for information on various projects	n/a	26/04/2022

OI 22 113	Member of the public	<i>House in Auckland</i> Request regarding a home in Auckland	n/a	26/04/2022
OI 22 114	Member of the public	<i>KiwiBuild</i> Request about the number of developments that are part of KiwiBuild	n/a	27/04/2022
OI 22 115	Member of the public	<i>Housing in Rotorua</i> <i>Request for information about housing in Rotorua</i>	n/a	27/04/2022
OI 22 116	Member of the public	<i>Various projects</i> Request for information on various projects	n/a	27/04/2022
OI 22 093	Media	<i>Damages</i> <i>Request for information about damages to Kāinga Ora homes</i>	19/04/2022 Hon Williams	27/04/2022 extended
OI 22 118	Member of the public	<i>Tenancy policy</i> Request for copy of tenancy policies	n/a	28/04/2022
OI 22 119	Member of the public	<i>Greys Avenue</i> Request for information about Greys Avenue development	n/a	29/04/2022
OI 22 120	Member of the public	<i>Various projects</i> Request for information on various projects	n/a	29/04/2022
OI 22 083	Member of the public	<i>Home in Ōtautahi</i> Request for information about a home in Ōtautahi	n/a	29/04/2022 extended
OI 22 088	Media	<i>Most valuable properties</i> Request for 10 most valuable Kāinga Ora properties	22/04/2022 Hon Williams	29/04/2022 extended
OI 22 117	Member of the public	<i>Highbury Development</i> Request for consenting information	n/a	03/05/2022
OI 22 124	Member of the public	<i>Decision making documents</i> Request for manuals that set out Kāinga Ora policies and guidelines	n/a	04/05/2022
OI 22 123	Media	<i>Eviction notices</i> Request for information about evictions between 2018 and 2022	28/04/2022	05/05/2022
OI 22 125	Member of the public	<i>Public housing tenants</i>	n/a	05/05/2022

		Request for number of tenants in specified postcodes in Auckland and Wellington		
OI 22 126	Media	<i>Gang related tenancies</i> Request for information about gang related tenancies	28/04/2022 Hon Williams	05/05/2022
OI 22 127	Media	<i>Healthy Homes</i> Request for information regarding achieving Healthy Homes Standards	29/04/2022 Hon Williams	06/05/2022
OI 22 130	Member of the public	<i>KiwiBuild home</i> Request for information regarding a KiwiBuild home	n/a	06/05/2022
OI 22 056	Member of the public	<i>Vaccine Policy</i> Request for vaccine policy	n/a	06/05/2022 extended
OI 22 128	Member of the public	<i>Maintenance Cost</i> Request for information about maintenance costs at a home in Tauranga	n/a	09/05/2022
OI 22 099	Member of the public	<i>Business Initiated Transfers</i> Request for information about BIT numbers and processes	n/a	09/05/2022 extended
OI 22 048	Member of the public	<i>Correspondence</i> Request for correspondence regarding vaccination requirements	3/05/2022 Hon Woods	10/05/2022 Extended
OI 22 129	Member of the public	<i>Development in Waterview</i> Request for information about proposed development	n/a	11/05/2022
OI 22 131	Member of the public	<i>Development in Avondale</i> Request for information about potential development in Victor Street	n/a	11/05/2022
OI 22 132	Member of the public	<i>Neighbourly issues</i> Request for information about issues between two customers	n/a	11/05/2022
OI 22 095	Media	<i>Office spaces</i> Request for information about Kāinga Ora spending in office spaces	5/05/2022 Hon Woods	12/05/2022 extended
OI 22 094	Act Party Office	<i>Drugs</i> Request for information about alleged drug deals	n/a	12/05/2022 extended
OI 22 133	Member of the public	<i>Public housing</i>	n/a	13/05/2022

		Request for information about housing in Taumaranui		
OI 22 134	Office of Brooke van Veldon	<i>Briefings</i> Request for briefings	06/05/2022	13/05/2022
OI 22 100	Member of the public	<i>Māngere development</i> Request for information about the development	n/a	17/05/2022 extended
OI 22 101	Media	Porirua development <i>Request for information about Porirua development for documentary</i>	10/05/2022 Hon Woods	17/05/2022 extended

## 6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 135 OIA2-052	Member of the public	<i>Land purchases</i> Request for information about land purchases in Rotorua	06/05/2022	13/05/2022

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