



WEEKLY REPORT

Kāinga Ora – Homes and Communities

For period ending 19 May 2023

18

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1. Updates

s9(2)(f)(iv)

[Redacted content]

Gareth Stiven
GM Strategy, Finance and Policy

Katja Lietz
GM Urban Planning and Design

Board Regional Visit to Tauranga; Friday, 9 June 2023

The Kāinga Ora Board will be visiting Tauranga on 9 June 2023, as part of their quarterly visits across the motu. Regional visits are an opportunity for the Board to discuss local issues with key stakeholders and include a series of site visits, which demonstrate the work of Kāinga Ora locally in partnerships to deliver for the community/region.

The Tauranga itinerary (which is still to be finalised) will demonstrate the urban development function of Kāinga Ora working in practice at a regional level; and will include engagement with iwi leaders, local community, build partners and developers, whilst also providing an opportunity to interact with our frontline staff.

The Board have indicated that they will visit the Hawkes Bay region at the end of August 2023.

Rowan Macrae
GM People, Governance and Capability

Buyers move in to Wellington's Hauwai development

All KiwiBuild and open market homes in Wellington's Hauwai complex (previously Monark) have now settled, marking the successful completion of the development.

The apartment complex on King Street, Newtown includes 44 homes contracted through the KiwiBuild underwrite programme, and 49 open market homes which were subject to an additional Crown guarantee.

The development was originally forecast for completion in mid-2020, however COVID-19 and external sector challenges contributed to the revised delivery timeframe. The developer completed final council inspections in late 2022, with the first buyers moving in soon after.

The final ten KiwiBuild homes in the development were sold earlier this year for \$530,000 (one bedroom) and \$590,000 (two-bedroom). The developer advises that these homes have now reached settlement, and all buyers have moved in.

There are more KiwiBuild homes under construction in the Wellington region in Upper Hutt's Wallaceville development, and these are currently listed for sale.

As at 30 April 2023, 1,783 KiwiBuild homes have been built nationally, with another 1,059 under construction across multiple developments.

Caroline McDowall
GM Commercial

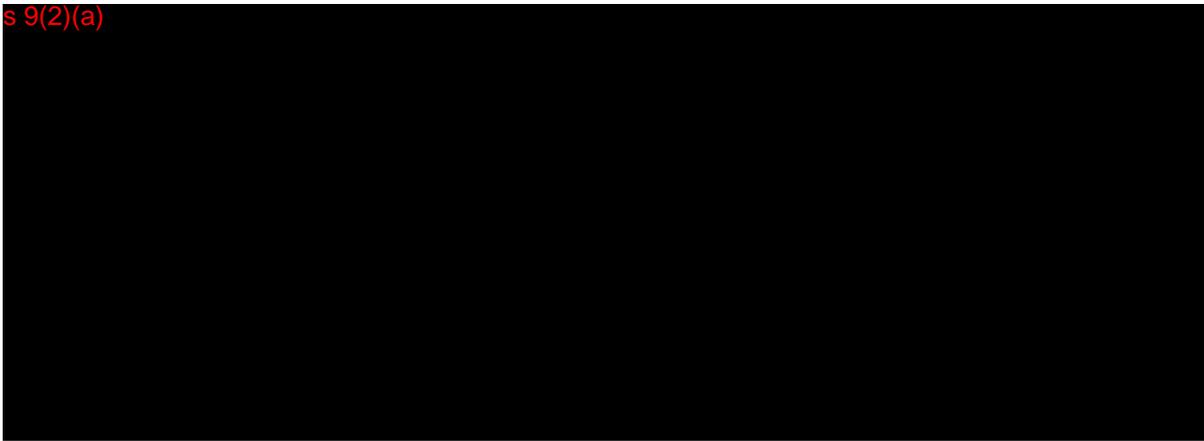
Customer Support Centre Auckland supporting Autism awareness

Our Customer Support Centre (CSC) recently celebrated Autism month, providing recognition, understanding and celebration of individuals on the Autism spectrum. The Senior Advisors – Customer Support played a pivotal role, organising activities to educate themselves and others about autism, and the challenges faced by those on the spectrum.

The team reached out to the Manukau area office to connect with five families with children on the autism spectrum. Throughout the month CSC staff donated items to these families ranging from sensory toys for the children to food and other goods for the wider family.

This activity was positive and raised awareness and an understanding of autism amongst our teams.

s 9(2)(a)



Caroline Butterworth
DCE Tāmaki Tai Tokerau - Auckland/Northland

Nick Maling
GM National Services

s 9(2)(a)

[Redacted]

Caroline Butterworth
DCE Tāmaki Tai Tokerau - Auckland/Northland

Estimates Hearing

The Estimates Hearing is on 21 June 2023. Kāinga Ora worked with HUD in providing responses to the Standard Estimates Questionnaire and has been asked to provide input to 12 of the supplementary written questions, as these questions specify Crown entities. We are also working with HUD to provide a prep pack to be with the Minister's office by 8 June 2023.

Rowan Macrae
GM People, Governance and Capability

Te Whare Kōrero launches in the Tauranga Office

As part of the Mātauranga Maori programme and in collaboration with the Tauranga office, Te Whare Kōrero ki Tauranga commenced on 13 April 2023. Te Whare Korero is a place based programme focussing on developing cultural capability and competency. Facilitated by Tomairangi Melbourne from the Mātauranga Maori team within Te Kuruatua, the group are now coming to the end of week four of a 12 week course. Weekly classes run for one hour and taura (students) have access to one-to-one support via Teams on an as-needed basis.

This cohort consists of 17 kaimahi (work colleagues) who come from a vast range of backgrounds. Initially taura were anxious about learning something that they felt was foreign to them, but have since relaxed and are enthusiastic about learning and contributing to the discussions within the sessions.

At the end of the 12 weeks, each taura must demonstrate their learning with a 5-8 minute presentation including an opening karakia and mihi, reciting their pepeha, whakapapa and a whakataukī that resonates with them. The last section of their kōrero outlines how learning about Te Ao Māori, te reo me ōna tikanga contributes to building their capability and competency here at Kāinga Ora.

s 9(2)(a)

[Redacted]

Te Ariki Pihama
Ringa Raupa Deputy Chief Executive – Maori

Temporary Flood Accommodation in Tāmaki Makaurau

The Auckland Flood Recovery team is standing up a limited set of sites for temporary accommodation to support whānau whose homes will need to be temporarily vacated while repairs are being undertaken, and where Temporary Accommodation Support (TAS) of an appropriate size or location is not available or suitable.

This temporary accommodation will be provided for families who need to be out of their Kāinga Ora homes for a period of between 3-6 weeks. This would be dependent on the extent of the works required before it is safe for the family to return to the home, or have work continue around the family. At present we have approximately 333 whānau in need of TAS to support our repair programme, and currently there are 12 occupants of the TAS service, with an additional 22 that we are awaiting TAS verification for.

Three sites across Takanini, Clendon and Henderson have been identified that can be utilised as temporary accommodation while this flood reinstatement work is being carried out.

The units will be furnished using existing supplier materials (procured similarly to Project Raranga) and managed similarly to the Retrofit programme. Power and internet supply is provided by Kāinga Ora and will be set up across all units at the start of this programme and disconnected at the end of the programme. Management of minor repairs and cleaning will be undertaken through our Maintenance Partners and be managed by the Flood Recovery team.

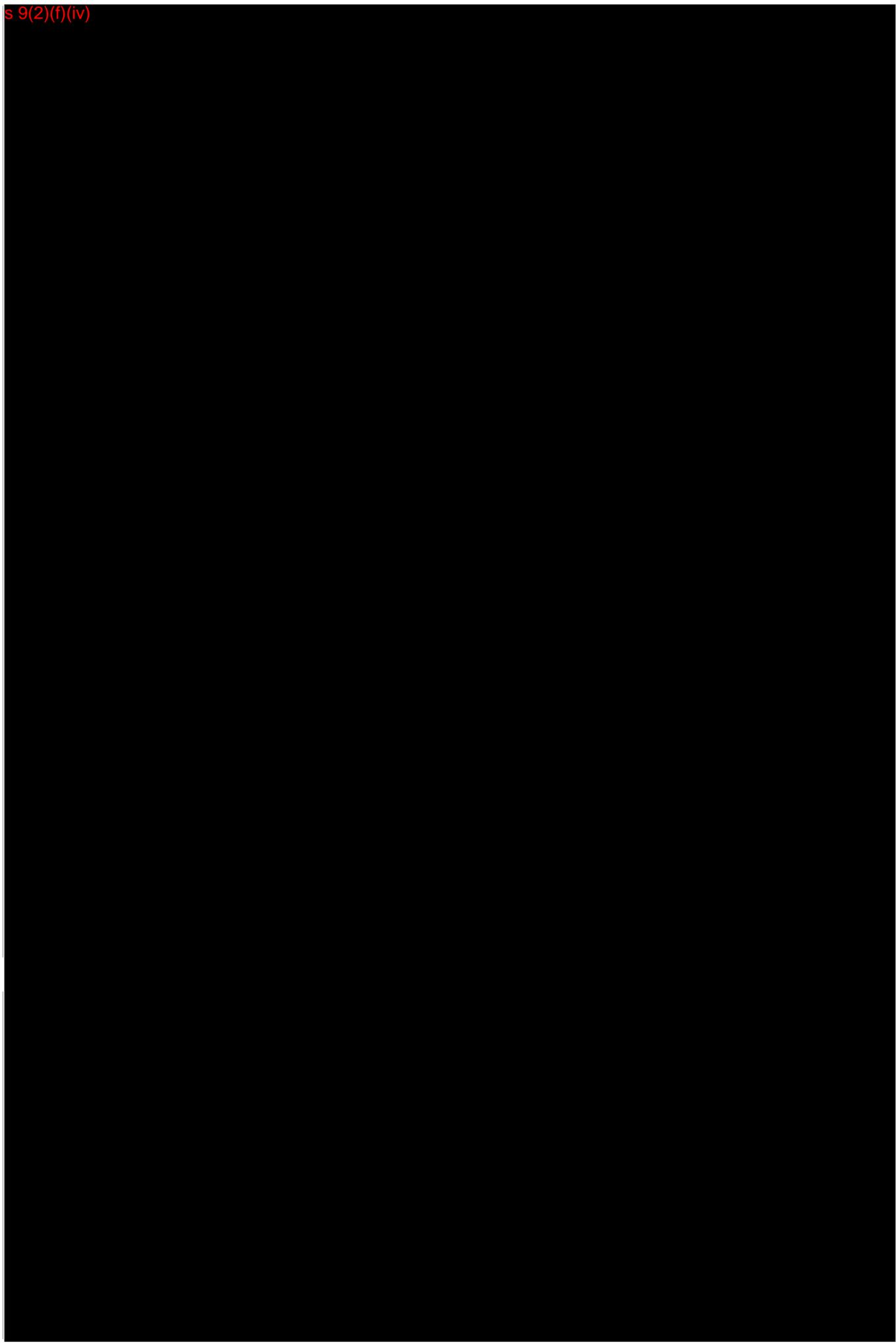
It is intended that the cost of setting up this limited accommodation and recognising the foregone revenue will be included in the insurance claim being documented for the Auckland floods.

The properties are ready to be used, and we are currently in discussions with our suppliers to secure the furnishings.

Caroline Butterworth
DCE Tāmaki Tai Tokerau - Auckland/Northland

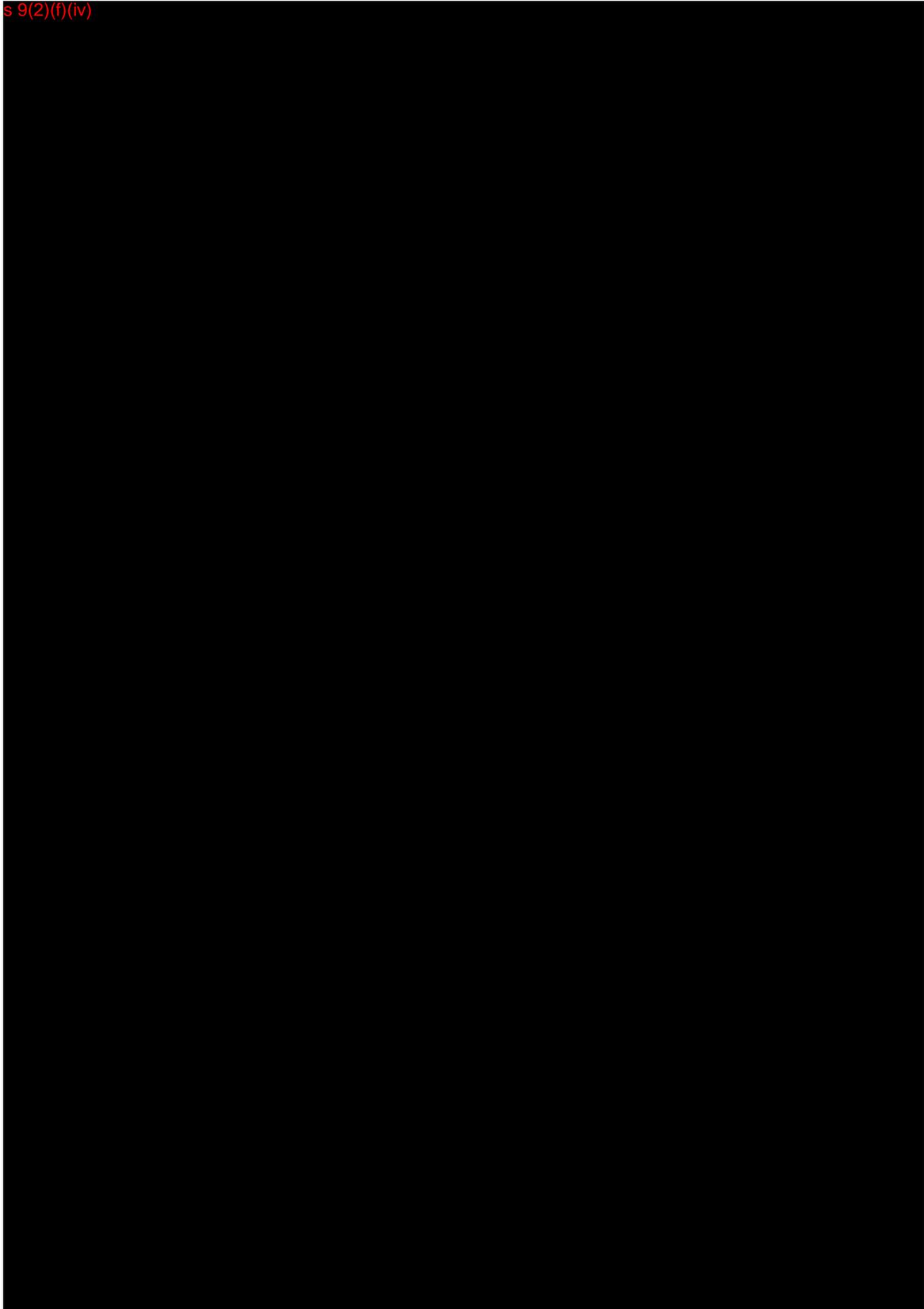
2. Summary of papers sent

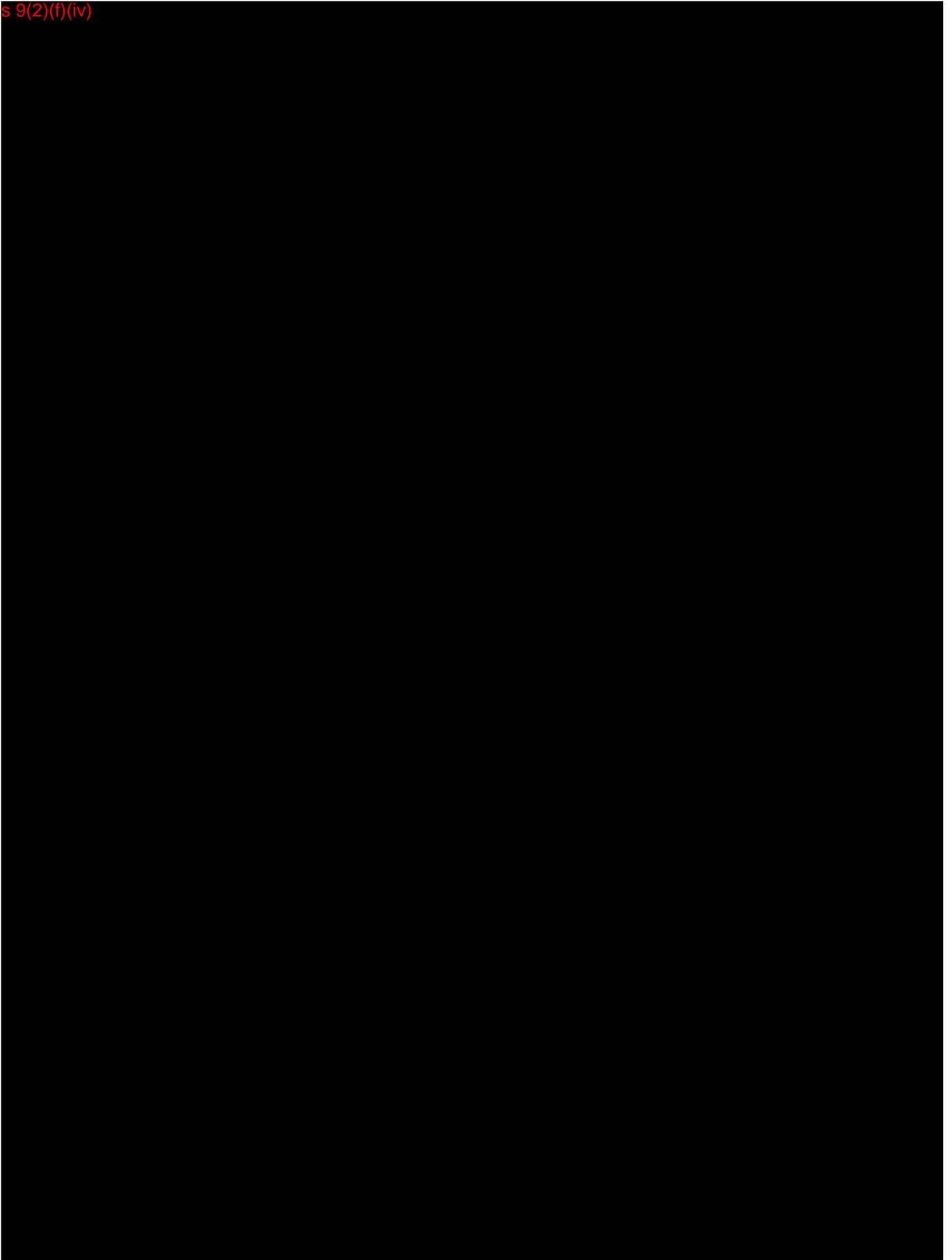
Paper	Purpose
AH 23 036 Minister Woods visit to Burnside	The purpose of this briefing is to provide you with information ahead of your visit to Burnside, Christchurch
AH 23 037 Minister Woods visit to Invercargill	The purpose of this briefing is to provide you with information ahead of your visit to Invercargill
AH 23 041 Further information on KiwiBuild underwrite proposals	This briefing provides further information on risks highlighted in two KiwiBuild underwrite proposals, as requested by you in the agency meeting on Monday, 15 May 2023.



4. Upcoming advice to be delivered in the next month

s 9(2)(f)(iv)





5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 530	Member of the public	<i>Documents</i> Request for copies of communications relating to IAF funding and Ferncliffe Farm	21/02/2023	28/02/2022 extended
OI 23 017	Member of the public	<i>Documents</i> Request for records of any meetings relating to the purchase of the Bonair Crescent, Silverdale	13/03/2023	20/03/2023 extended
OI 23 051	Member of the public	<i>Tenancy information</i> Various questions about management of tenancies	n/a	10/03/2023 extended Requester has been advised information will be sent in coming weeks
OI 23 105	Member of the public	<i>Documents</i> Request for copy of surveys and evaluation of communal facilities at the Dixon Street and Centennial Flat apartment complex	n/a	27/05/2023
OI 23 113	Member of the public	<i>Tenancy information</i> Request for disruptive behaviour figures relating to a Mount Eden property	n/a	12/05/2023 extended
OI 23 116	Member of the public	<i>Tenancy information</i> Various questions about management of tenancies	n/a	22/5/2023 extended
OI 23 121	Member of Act Party Caucus Support Centre	<i>Information</i> Request for the corrective action reports by Switched on Housing	n/a	01/06/2023 extended
OI 23 128	Member of the public (mix of OIA and privacy)	<i>Documents</i> Request for property documents	n/a	17/05/2023
OI 23 129	Member of the public	<i>Documents</i> Request for documents relating to Millwater development	n/a	08/06/2023 extended (refined)
OI 23 135	Member of the public	<i>Developments</i> Request for Kauika Road and Puriri Park development information	n/a	13/06/2023 extended
OI 23 136	Member of the public	<i>Information</i> Engagement with Ngāti Kahu o Torongare	n/a	14/06/2023 extended

OI 23 137	Gray Gibson (Newshub)	<i>Information</i> Request for the build numbers and construction costs through the Project Velocity programme	n/a	02/06/2023 extended
OI 23 139	Member of the public	<i>Developments</i> Request for Greenlane development information	n/a	23/05/2023 extended
OI 23 141	Member of the public	<i>Minutes</i> Request for minutes from IDC meeting on 13/12/22	n/a	17/06/2023 extended
OI 23 147	Member of the public	Blockhouse Bay Request for correspondence relating to Bolton Street and Marlow Road, Blockhouse Bay	n/a	07/06/2023 extended
OI 23 152	Member of the public	Redevelopment Request for the cost for land purchased by Kāinga Ora in Taradale, Napier	n/a	22/05/2023 extended
OI 23 155	Member of the public	<i>Housing in Onehunga</i> Request for information about plans for new Kāinga Ora housing in Onehunga	n/a	30/05/2023 extended
OI 23 156	Member of the public	<i>Bonair</i> Request for further information about the redevelopment at Bonair	n/a	12/06/2023 extended
OI 23 157	Member of the public	<i>Correspondence</i> Correspondence related to Bonair redevelopment	n/a	12/06/2023 extended
OI 23 158	Member of the public	<i>Operations</i> Request for resources Kāinga Ora uses in its operations	n/a	29/05/2023 extended
OI 23 162	BCI	<i>Developments</i> Information about various developments	n/a	19/05/2023
OI 23 163	Member of the public	<i>Property Information</i> Information about Jacaranda Close, Brookfield, Tauranga	n/a	23/05/2023
OI 23 164	University of Waikato	<i>Operations</i> Information about submissions on housing intensification plan changes	n/a	30/05/2023 extended
OI 23 165	Member of the public	<i>Property Information</i> Information about the lease programme of Whāngarei property	n/a	22/05/2023
OI 23 166	Member of the public	<i>Documents</i> Request for copies of Maintenance and Programmed Work Specification and Amenity Condition Manual	n/a	23/05/2023

OI 23 170	Member of the public (mix of OIA and privacy)	<i>Various</i> Information about ICT systems and tenancy queries	n/a	22/05/2023
OI 23 171	Member of the public	<i>Public Housing</i> Information about public housing in Auckland	n/a	24/05/2023
OI 23 172	Member of the public	<i>Documents</i> Information about kitchen cabinetry specifications	n/a	25/05/2023
OI 23 173	Member of the public	<i>Various</i> Request for photos of Bayswater property and inspection and maintenance Information	n/a	29/05/2023
OI 23 174	Member of the public	<i>Various</i> Request for a copy of the pet policy and statistics around pet ownership	n/a	26/05/2023
OI 23 175	Member of the public	<i>Developments</i> Information about the Guys Road development	n/a	26/05/2023
OI 23 177	Member of the public	<i>Engagement</i> Information about community engagement on Hibiscus Coast and Bays consultation	n/a	26/05/2023
OI 23 178	Member of the public	<i>Property Information</i> Request for a list of all property owned in Auckland, Wellington and Christchurch	n/a	29/05/2023
OI 23 179	Member of the public	<i>Maintenance</i> Information about fencing	n/a	29/05/2023
OI 23 180	Kiri Gillespie (NZME)	<i>Property Information</i> Information about the purchase of land for housing in each of the Tauranga, Western Bay of Plenty, and Rotorua districts in the past three years	n/a	30/05/2023
OI 23 181	Member of the public	<i>Staff Issues</i> Information about staff communications	n/a	22/05/2023
OI 23 182	Member of the public	<i>Statistics</i> Information on numbers of complaints received per development	n/a	31/05/2023
OI 23 183	Member of the public	<i>Maintenance</i> Information about inspections for a Brooklyn property	n/a	02/06/2023
OI 23 184	Member of the public	<i>Maintenance</i> Information about inspections for a Bayswater property	n/a	02/06/2023

OI 23 185	Member of the public	<i>Document</i> Request for copy of pet policy	n/a	24/05/2023
OI 23 186	Member of the public	<i>Information</i> Request for the information source for a letter	n/a	02/06/2023
OI 23 187	Jan Logie MP	<i>Maintenance</i> Request for information on universal and accessible housing from April 2022 to April 2023 between Kāinga Ora and Minister Woods	n/a	30/05/2023
OI 23 188	Member of the public	<i>Development</i> Information about a St Albans property	n/a	01/06/2023
OI 23 189	Member of the public	<i>Maintenance</i> Request for maintenance and healthy homes report for Hamilton property	n/a	02/06/2023
OI 23 190	Member of the public	<i>Developments</i> Information about iwi investment in housing	n/a	06/06/2023
OI 23 191	Member of the public	<i>Maintenance</i> Maintenance and development information about a Hamilton property	n/a	01/06/2023
OI 23 192	Member of the public	<i>Development</i> Information about a Waterview property	n/a	06/06/2023
OI 23 194	Member of the public	<i>Documents</i> Request for correspondence about a Christchurch property	n/a	06/06/2023
OI 23 195	Member of the public	<i>Document</i> Request for a copy of maintenance agreement	n/a	02/06/2023
OI 23 196	Member of the public	<i>Document</i> Request for a copy of the lead paint policy	n/a	08/06/2023
OI 23 198	Member of the public	<i>Development</i> Request for correspondence with Gemscott	n/a	08/06/2023
OI 23 199	Member of the public	<i>Documents</i> Request for Henderson property plans	n/a	06/06/2023
OI 23 201	Member of the public	<i>Statistics</i> Request for Property value statistics in suburbs with new developments	n/a	09/06/2023

OI 23 202	Member of the public	<i>Information</i> Information about short stay accommodation costs	n/a	09/06/2023
OI 23 203	Member of the public	<i>Document</i> Request for a copy of the tenancy agreement	n/a	09/06/2023
OI 23 204	Member of the public	<i>Information</i> Information about Christchurch tenancy	n/a	12/06/2023
OI 23 205	Member of the public	<i>Development</i> Request for a list of properties in Hamilton and future development plans	n/a	12/06/2023
OI 23 206	Member of the public	<i>Maintenance</i> Information about security lighting	n/a	12/06/2023
OI 23 207	Member of the public	<i>Information</i> Information about use of the Signal app	n/a	13/06/2023

6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

7. Impacts of weather events

- There are now **61** properties across the Auckland region affected.
- **673** inspections have been completed, two are in progress and six not applicable due to pending redevelopment plans
- Linked to the **681** impacted properties, **311** customers will be required to either move or receive an offer to move.
 - To date, **165** customers have started new tenancies

Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
 - Wairoa
 - two white placards
 - one yellow placard
 - Hawke's Bay
 - seven white placards
- We have made 4,053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated, but none required permanent rehousing.