



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

lease

For period ending 21 July 2023

# 27

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### 1. Updates

#### Community get the chance to look through new Greymouth homes

On 6 July 2023, our Nelson, Marlborough and West Coast team hosted an 'open home' for neighbours and stakeholders to look through six new Greymouth homes that Kāinga Ora has agreed to purchase when complete.

Around 70 people attended the open home at s 9(2)(a) in Greymouth, taking the opportunity to visit the six new single-storey two-bedroom homes on the site.

We have an agreement with Project High Street Limited to purchase these homes after they are completed this month, and customers are expected to begin moving into the homes in August 2023.

Another six single-storey two-bedroom homes on the site are still under construction and will be completed in late August 2023.



Paul Commons  
DCE- Te Waipounamu - Southern

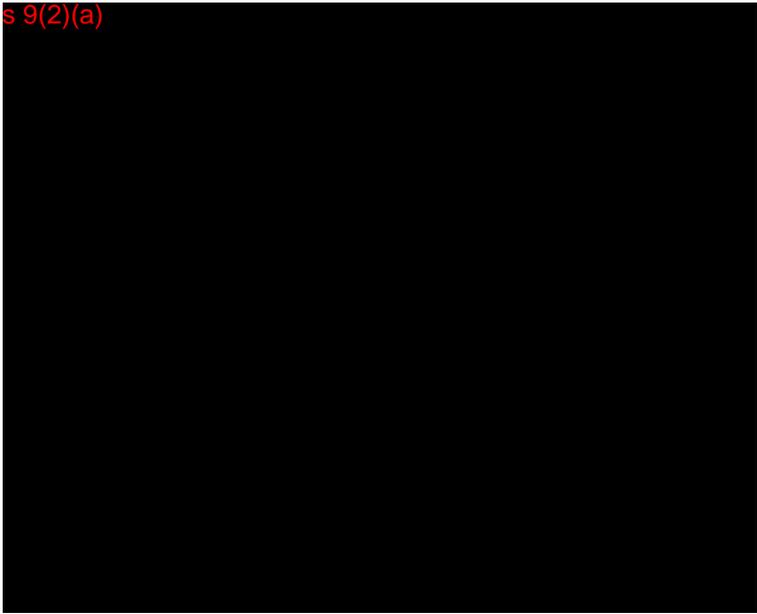
## Te Waipounamu hīkoi

In mid-June 2023, representatives from Kāinga Ora – Te Kurutao ki Te Waipounamu team, Te Matapihi and Te Puni Kōkiri ventured across Canterbury through to Murihiku to meet with Ngāi Tahu Papatipu Rūnanga.

The purpose of the hīkoi was for our Rūnanga/Rūnaka across Te Waipounamu to connect with our stakeholder partners to discuss their aspirations for housing their hapū. The hīkoi included visits with Te Pūtake, Te Rūnanga o Ngāti Wheke, Te Rūnanga o Arowhenua, Waihōpai Rūnaka and Te Rūnaka o Awarua.

Further engagements with these Rūnanga/Rūnaka are in progress.

s 9(2)(a)



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Te Ariki Pihama  
DCE- Ringa Raupo – Te Kurutao Maori

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**Accessibility abundant in Frank Grey site**

The Ōtāhuhu-Wymondley Team recently completed an inspection of the vacant Frank Grey development site in Ōtāhuhu, which has 17 homes.

One of the key features of this site is a five-bedroom home that is fully accessible. The home has been matched to a family s 9(2)(a) it also features a large wet area, wide doorways and a special benchtop to promote visibility where impairments may be present. The team are excited to welcome the families into their new homes with plans underway for a meet and greet.

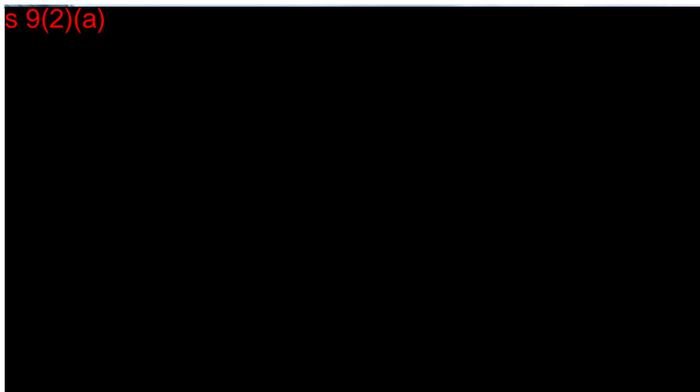


Caroline Butterworth  
DCE Tāmaki Tai Tokerau - Auckland/Northland

## Tree planting with Takaanini

The Takaanini Housing support team hosted two events during Matariki week. The first a meet-and-greet event, collaborating with the NZ Police and Papakura Marae. The second, further south in North Pukekohe, had a specific focus on family and youth. The team were joined by the NZ Police, FENZ, Franklin Family Support Services, Kidz Social Services, and Youth Educational Services.

Our housing support and Community Engagement and Partnership teams came together to strengthen community ties. Both events were combined with celebrating Matariki which we symbolised by the planting of a feijoa tree at both locations; a sign of new beginnings. Both events highlighted the importance of community cooperation and cultural appreciation, promoting a more inclusive and unified neighbourhood.

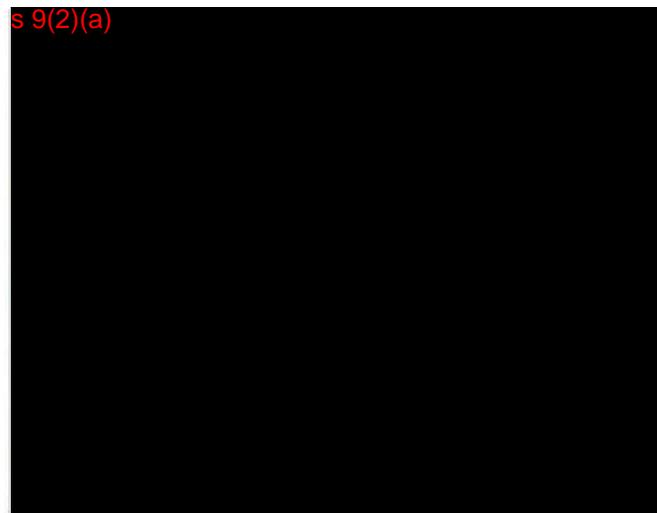


Caroline Butterworth  
DCE Tāmaki Tai Tokerau - Auckland/Northland

## Helping our customers to keep warm

Around 93 percent of all properties in the Auckland Central East region have had Healthy Homes work completed as at 30 June 2023. We are now focused on completing work on harder to access homes and properties. That includes homes and properties where customers need a helping hand for contractors to access their home.

One example is that of a customer in Mount Roskill, who was due to have Healthy Homes work undertaken on his Kāinga Ora home, with contractors set to install underfloor insulation. This customer had lived in his home for six years and had stored a large number of personal items under his home that he couldn't clear himself, and which was making it difficult for contractors to carry out work on his home. Together, the Mt Roskill team and Lifewise (an Auckland-based community social development organisation) came together to clear the space underneath the house. Healthy Homes work on this property is now scheduled to be completed in the next couple of weeks.



Caroline Butterworth  
DCE Tāmaki Tai Tokerau - Auckland/Northland

2. Summary of papers sent

Paper	Purpose

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#### 4. Upcoming advice to be delivered in the next month

s 9(2)(f)(iv) [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

s 9(2)(f) (iv)	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]

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## 5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 23 218	Member of the public	<i>Correspondence</i> Request for all correspondence between Gemscott and Kāinga Ora	n/a	28/07/2023 extended
OI 23 228	Member of the public	<i>Document</i> Request for Consentium Quality Assurance Manual	n/a	11/08/2023 extended
OI 23 237	Charlotte Cook RNZ	<i>Document</i> Request for culture and wellbeing surveys and resulting correspondence from 2021 to 2023	n/a	24/07/2023 extended
OI 23 238	Parliamentary Library	<i>Document</i> Request for average cost per square metre of Kāinga Ora homes	n/a	24/07/2023 extended
OI 23 258	Member of the public	<i>Development</i> Request for information on an Avondale development	n/a	31/07/2023 extended
OI 23 262	Member of the public	<i>Development</i> Request for information on an Ohakune development	n/a	11/08/2023 extended
OI 23 270	Member of the public	<i>Development</i> Request for information on a Wellington development	19/07/2023	26/07/2023 extended
OI 23 274	Member of the public	<i>Information</i> Request for information on a Hastings property	n/a	10/08/2023 extended
OI 23 285	Zane Small (NewsHub)	<i>Information</i> Request for information around consent and complaints of developments	n/a	28/07/2023
OI 23 286	Member of the public	<i>Information</i> Request for maintenance and property information by customer	n/a	24/07/2023 extended
OI 23 292	Member of the public	<i>Development</i> Request for information on a Upper Hutt property	n/a	16/08/2023 extended

OI 23 297	Member of the public	<i>Information</i> Request for communications between Kāinga Ora and maintenance contractors regarding an Auckland property	n/a	25/07/2023
OI 23 300	Bonair Action Group	<i>Documents</i> Request for correspondence on Hibiscus Coast and Bays consultation	n/a	25/07/2023
OI 23 303	Member of the public	<i>Development</i> Request for information around a Auckland development	n/a	24/07/2023
OI 23 304	Member of the public	<i>Development</i> Request for information around a Auckland development	n/a	24/07/2023
OI 23 305	Member of the public	<i>Statistics</i> Request for information around number of Kāinga Ora homes in Hunua	n/a	25/07/2023
OI 23 308	Member of the public	<i>Information</i> Request for information about KiwiBuild homes	n/a	26/07/2023
OI 23 309	Member of the public	<i>Information</i> Request for information about KiwiBuild programme in Auckland	n/a	25/07/2023
OI 23 310	Member of the public	<i>Statistics</i> Request for number of leased properties purchased by Kāinga Ora	n/a	26/07/2023
OI 23 311	Member of the public	<i>Information</i> Request for maintenance information about Auckland property	n/a	25/07/2023
OI 23 312	Member of the public	<i>Information</i> Request for information about a Rolleston property	n/a	26/07/2023
OI 23 313	Member of the public	<i>Information</i> Request for costing and timelines of road works on an Auckland street	n/a	26/07/2023
OI 23 314	Member of the public	<i>Information</i> Request for all records of conversations and meetings about a Napier property	n/a	27/07/2023
OI 23 316	Member of the public	<i>Information</i> Request for information about offices	n/a	28/07/2023

OI 23 317	Member of the public	<i>Information</i> Request for a copy of complaints about a Gisborne property	n/a	28/07/2023
OI 23 318	Member of the public	<i>Complaint</i> Request for gardening maintenance information of a Hamilton property	n/a	31/07/2023
OI 23 319	Member of the public	<i>Information</i> Request for correspondence about a proposed Christchurch development	n/a	31/07/2023
OI 23 320	Member of the public	<i>Information</i> Request for information about rubbish removal and Kāinga Ora staff promotion	n/a	31/07/2023
OI 23 321	Member of the public	<i>Development</i> Request for information about an Auckland development	n/a	31/07/2023
OI 23 322	Member of the public	<i>Information</i> Request for a list of all projects/events held in partnership with Neighbours Aotearoa	n/a	31/07/2023
OI 23 323	Member of the public	<i>Information</i> Request for information about use of NZ wool products	n/a	2/08/2023
OI 23 324	Member of the public	<i>Information</i> Request for properties bought in a Street in Manukau	n/a	2/08/2023
OI 23 325	Member of the public mix of OIA and privacy	<i>Development</i> Request for various information about a Onehunga property	n/a	1/08/2023
OI 23 326	Member of the public mix of OIA and privacy	<i>Documents</i> Request for maintenance records	n/a	2/08/2023
OI 23 327	Member of the public	<i>Information</i> Request for information about complaints and inspection of an Onehunga property	n/a	3/08/2023
OI 23 328	Member of the public	<i>Documents</i> Request for a copy of the tenancy agreement template	n/a	3/08/2023
OI 23 330	Member of the public	<i>Documents</i> Request for maintenance records	n/a	2/08/2023

OI 23 331	Member of the public mix of OIA and privacy	<i>Documents</i> Request for all documents relating to a Raupunga property	n/a	2/08/2023
OI 23 332	Member of the public	<i>Documents</i> Request for documents relating to an Auckland property	n/a	2/08/2023
OI 23 333	Member of the public	<i>Documents</i> Request for copies of maintenance photographs	n/a	1/08/2023
OI 23 334	Member of the public	<i>Information</i> Request for KiwiBuild pipeline information	n/a	3/08/2023
OI 23 335	Member of the public	<i>Information</i> Request for information about Kāinga Ora Board members and meetings	n/a	7/08/2023
OI 23 336	Member of the public	<i>Development</i> Request for documents relating to Christchurch Plan Change 14 Submission	n/a	7/08/2023
OI 23 337	Member of the public	<i>Information</i> Request for information about tenants and Kāpiti development	n/a	7/08/2023
OI 23 338	Member of the public	<i>Development</i> Request for information about an Auckland development	n/a	7/08/2023
OI 23 339	Member of the public	<i>Information</i> Request for information about a Canterbury development	n/a	7/08/2023
OI 23 340	Member of the public	<i>Development</i> Request for information about a Nelson development	n/a	4/08/2023
OI 23 341	Member of the public	<i>Information</i> Request for maintenance information of a Tauranga property	n/a	1/08/2023
OI 23 342	Member of the public	<i>Documents</i> Request for Wellington and Auckland Kiwibuild briefings, documents and business cases	n/a	8/08/2023
OI 23 343	Member of the public	<i>Documents</i> Request for placement policy	n/a	8/08/2023
OI 23 344	Member of the public	<i>Maintenance</i> Request for speed bumps in Auckland street	n/a	9/08/2023

OI 23 345	Member of the public	<i>Development</i> Request for information about a Johnsonville development	n/a	9/08/2023
OI 23 346	Member of the public	<i>Documents</i> Request for maintenance records for a Wellington property	n/a	7/08/2023
OI 23 347	Member of the public	<i>Statistics</i> Request for information Income Related Rent statistics for the last decade	n/a	9/08/2023
OI 23 348	Member of the public	<i>Development</i> Request for information about the Auckland Council intensification plan changes	n/a	14/08/2023
OI 23 349	Charlotte Cook RNZ	<i>Documents</i> Request for correspondence between Kāinga Ora and the Minister of Housing	n/a	3/08/2023
OI 23 350	Member of the public	<i>Documents</i> Request for correspondence with Gemscott	n/a	11/08/2023
OI 23 351	Member of the public	<i>Development</i> Request for information about any proposed developments in Botany	n/a	11/08/2023
OI 23 352	Member of the public	<i>Information</i> Request for maintenance information about an Auckland property	n/a	9/08/2023
OI 23 353	Member of the public	<i>Information</i> Request for CCTV footage at Auckland property	n/a	14/08/2023
OI 23 354	Member of the public	<i>Information</i> Request for maintenance information about a Rangiora property	n/a	14/08/2023
OI 23 355	Member of the public	<i>Information</i> Request for Healthy Homes compliance information	n/a	14/08/2023
OI 23 356	Member of the public	<i>Information</i> Request for building reports of a Nelson property	n/a	14/08/2023

## 6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

proactive release

## 7. Impacts of weather events

**Northern region** - as at 18 July 2023

FINAL CONDITION STATUS	Vacant	Occupied	Grand Total
Severe damage (red placard)	5		5
Moderate to significant damage	158	232	390
Earmarked for demolition	48	1	49
Landslip affected only	3	6	9
Minor damage	11	219	230
<b>Grand Total</b>	<b>225</b>	<b>458</b>	<b>683</b>

### Our customers and their whānau

- 204 customers have been rehoused to date
- 21 customers have vacated and left their Kāinga Ora property
- 27 customers currently in TAS
- 21 customers are living elsewhere
- 4 households are living in our own Emergency Response Accommodation (ERA)

### REPAIR PROGRESS STATUS

FINAL CONDITION STATUS	Total		Completed		In progress		HLP owner completing work		Body corp		To be issued/not yet started	
	#	%	#	%	#	%	#	%	#	%	#	%
Severe damage (red placard)	5	0.73%		0.00%	5	0.73%		0.00%		0.00%		0.00%
Vacant - Moderate to significant damage	157	22.99%	53	7.76%	53	7.76%	2	0.29%	1	0.15%	48	7.03%
Demo (Occupied) - Moderate to significant damage	1	0.15%		0.00%	1	0.15%		0.00%		0.00%		0.00%
Demo (Vacant) - Moderate to significant damage	48	7.03%	1	0.15%	47	6.88%		0.00%		0.00%		0.00%
Occupied - Moderate to significant damage	217	31.77%	11	1.61%	76	11.13%	3	0.44%	5	0.73%	122	17.86%
CGH - Moderate to significant damage	16	2.34%	9	1.32%	7	1.02%		0.00%		0.00%		0.00%
Landslip affected only	9	1.32%		0.00%	9	1.32%		0.00%		0.00%		0.00%
Minor damage	230	33.67%	82	12.01%	147	21.52%		0.00%		0.00%	1	0.15%
<b>Grand Total</b>	<b>683</b>	<b>100.00%</b>	<b>156</b>	<b>22.84%</b>	<b>345</b>	<b>50.51%</b>	<b>5</b>	<b>0.73%</b>	<b>6</b>	<b>0.88%</b>	<b>171</b>	<b>25.04%</b>

### Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
  - Wairoa
    - two white placards
    - one yellow placard
  - Hawke's Bay
    - seven white placards
- We have made 4,053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated, but none required permanent rehousing.