



WEEKLY REPORT

Kāinga Ora – Homes and Communities

proactive release

For period ending 21 October 2022

39

Table of contents

1. Updates.....	2
2. Summary of papers sent.....	6
3. Upcoming events and opportunities.....	7
4. Upcoming advice to be delivered in the next month.....	12
5. Kāinga Ora OIA requests.....	14
6. Ministerial OIA requests.....	17

1. Updates

Mental Health Awareness Week goodwill effort

The Canterbury office has received a range of donated prizes and invited local Housing Support Managers to nominate customers they felt would appreciate and benefit from these. The prizes included movie tickets, passes to pools, gondola rides, Orana Park, and Park'n Save vouchers.

The Housing Support Managers said the customers who received these prizes expressed immense appreciation for them and were very grateful, especially as many of the prizes mean they could visit local attractions during the school holidays that would usually be out of reach financially. It also helped enable them to reconnect with whānau by undertaking fun activities in their communities.

Paul Commons
DCE Te Waipounamu

Reconnecting after COVID-19

During the pandemic one of the most vulnerable groups in our community were the elderly, who naturally were more compromised.

In September 2022, members of our Counties Manukau team took the opportunity to share a meal with our customers that reside at Castlefinn Drive. There are 33 Kāinga Ora units for those aged 55 or more at Castlefinn, some of whom have mobility issues.

We gathered in the community space on site for some kai and kōrero, and had the privilege of listening to a couple while they played their rendition of "You raise me up" by Secret Garden.

Both the Counties Manukau team and the community enjoyed getting back together and re-connecting again.

Caroline Butterworth
DCE Auckland / Northland

Customers in Invercargill give feedback on their new homes

Residents of eight new homes in Callum's Way, Invercargill, were recently welcomed with a neighbours' lunch.

Another resident, who had a supply of freshly caught whitebait, teamed up with a neighbour to prepare whitebait patties to share with the whole group.

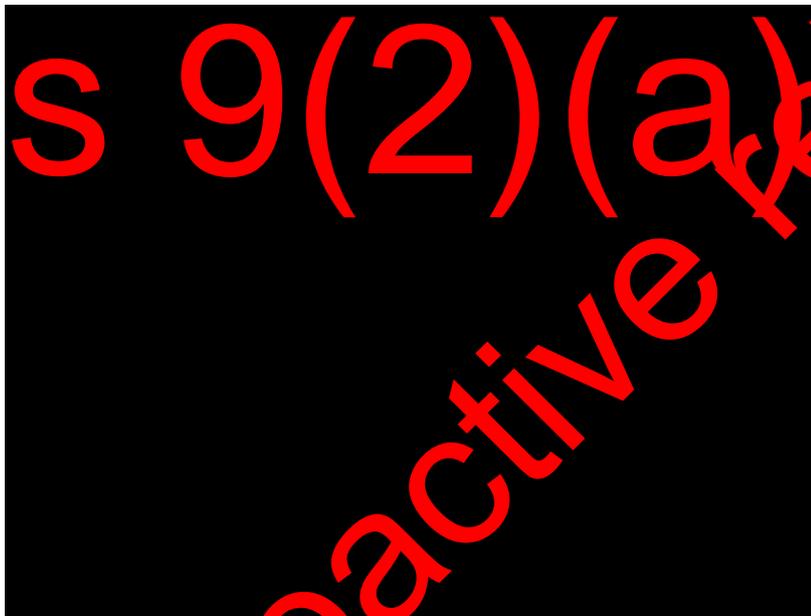
Chatting over lunch, the residents were invited to provide feedback about what they liked about their new homes, what could be improved and how they saw day-to-day living in this small neighbourhood.

The residents were very happy with their new homes and neighbours. One said that living in Callum's Way is "like living in a little retirement village, where people look out for each other".

One area of discussion was the ongoing care of the communal garden area; a plan was developed and the obstacle of garden waste disposal was quickly overcome with the suggested introduction of a garden waste wheelie bin for all to use.

The project at Callum's Way was delivered by developer Isaac Walker and his build team at EWI Developments, a Christchurch based development company. EWI have delivered projects in other South Island centres, but this was their first in Invercargill. EWI will deliver a further 13 homes in Invercargill in 2023.

Paul Commons
DCE Te Waipounamu



Strengthening relationships to support our customers

Each month the Advisor Wellbeing Support team from Central and East Auckland region meet with the Service Manager from Kāhui Tū Kaha and some of their key workers. Kāhui Tū Kaha is a not-for-profit provider of social and mental health services. They are also a Sustaining Tenancies provider that we engage with, to refer some of our most complex customers for support to live well in their homes and communities.

The purpose of these meetings is to strengthen relationships, identify gaps between the two organisations and improve or close them, and share information, ideas, and good news stories about our customers.

Kāhui Tū Kaha has also recently been contracted as the lead service provider for our single-supported housing site at 139 Greys Avenue, currently under construction.

Our relationship with Kāhui Tū Kaha continues to grow and flourish as we both strive to support our customers and communities.

Caroline Butterworth
DCE Auckland / Northland

Celebrating Emily

We have a number of elderly customers who are fortunate enough to continue living well in their Kāinga Ora homes. At the end of September, members of the Ellerslie office visited our customer Emily to celebrate a significant milestone - her 102nd birthday. The team included Housing Support Manager, Harold, whose birthday was in around the same time.

Emily was happy to celebrate her special day with Harold and the Kāinga Ora team, her neighbours, and her grandson.

Caroline Butterworth
DCE Auckland / Northland

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2. Summary of papers sent

Paper	Purpose
AH 22 097 Porirua LSP HAF announcement	This paper provides you with information to support the public announcement of the Government's \$340 million funding commitment for the eastern Porirua Large Scale Project (LSP)
AH 22 104 Improvement in disruptive behaviour activity	This paper provides you with an update on the tools Kāinga Ora – Homes and Communities implemented earlier in the year, outlining key areas that support the management of severe disruptive behaviour
BN 22 052 Statement of Intent 2022-2026	This paper provides you with a copy of the Kāinga Ora Statement of Intent 2022-2026 for your review and feedback, and to outline the next steps for publication and presentation of the final document
BN 22 054 Land Programme Pipeline Update	This paper provides you with an update on the pipeline of Kāinga Ora Land Programme (the Programme) opportunities as at October 2022. It highlights key changes or developments over the previous month and notes any key decision points on these opportunities.

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4. Upcoming advice to be delivered in the next month

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5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 386	Media	<i>KiwiBuild</i> Request for information about the KiwiBuild programme	19/09/2022	26/10/2022 extended
OI 22 388	Member of the public	<i>Property activity</i> Request for information on activity between 2000 and 2022	n/a	20/10/2022 extended
OI 22 415	Member of the public	<i>North Growth Area Porirua</i> Request for analysis information	n/a	08/11/2022 extended
OI 22 420	Media	<i>Ka Awatea</i> Request for payment information	24/10/2022	31/10/2022 extended
OI 22 423	Member of the public	<i>Statistics</i> Christchurch antisocial behaviour statistics	n/a	08/11/2022 (extended)
OI 22 427	Media	<i>KiwiBuild</i> Buyer surveys	17/11/2022	17/11/2022 extended
OI 22 432	Member of the public	<i>Consultancy</i> Request for contract information	17/10/2022	25/10/2022
OI 22 433	Member of the public	<i>Healthy homes</i> Request for Kāinga Ora performance towards Healthy Homes performance targets	n/a	25/10/2022
OI 22 437	Member of public	<i>Statistics</i> Request for housing stats	n/a	27/10/2022
OI 22 438	Member of public	<i>Housing</i> Request for information Manners Street accommodation	n/a	25/10/2022
OI 22 439	Member of public	<i>Ka Awatea</i> Request for communication between Kāinga Ora and Minister	19/10/2022 With MO	27/10/2022
OI 22 443	Member of public	<i>Housing</i> Request for leased housing information	20/10/2022	28/10/2022
OI 22 444	Member of public	<i>Projects</i> Request for IAF information	24/10/2022	31/10/2022
OI 22 445	Member of public	<i>Projects</i> Request for Otaki IAF information	21/10/2022	28/10/2022
OI 22 446	Member of public	<i>Security</i> Request for costing information	n/a	28/10/2022

OI 22 447	Member of public	<i>Housing</i> Request for leased housing information	n/a	01/11/2022
OI 22 449	Member of public	<i>Housing</i> Request for leased housing information	n/a	01/11/2022
OI 22 452	Member of public	<i>Healthy homes</i> Request for statistics	24/10/2022	31/10/2022
OI 22 453	Member of public	<i>Home ownership</i> Request for credit policy	n/a	31/10/2022
OI 22 454	Member of public	<i>Developments</i> Request for information (Highbury Triangle)	n/a	01/11/2022
OI 22 455	Member of public	<i>Acquisitions</i> Request for homes purchased 2021 and 2022	n/a	07/11/2022
OI 22 456	Media	<i>Maintenance</i> Request for statistics and costs of call outs	25/10/2022	01/11/2022
OI 22 458	Member of public	<i>Healthy homes and new homes built in Wellington region</i> Request for statistics	25/10/2022	01/11/2022
OI 22 459	Member of public	<i>National Maori Housing Conference 2022</i> Request for information about arrangements that Kāinga Ora may provide.	n/a	04/11/2022
OI 22 460	Member of public	<i>Developments</i> Request for information (St George Road Avondale)	n/a	04/11/2022
OI 22 461	Act Party	<i>Developments</i> Request for Consentium information (consents issued and inspections completed)	28/10/2022	04/11/2022
OI 22 462	Member of public	<i>Development</i> Request for information (Main South Road, Christchurch)	n/a	07/11/2022
OI 22 463	Member of public	<i>CCTV</i> Request for footage in relation to a stolen vehicle (Busby Street)	n/a	07/11/2022

OI 22 465	Member of public	<i>Development</i> Request for information (Avondale township)	n/a	07/11/2022
OI 22 466	Member of public	<i>Property information</i> Request for consent information for Surrey Crescent	n/a	09/11/2022
OI 22 467	Member of public	<i>Personal information</i> Request for information Kāinga Ora holds on requester	n/a	08/11/2022
OI 22 468	Member of public	<i>Report</i> Request for copy of asbestos report	n/a	10/11/2022
OI 22 469	Member of the public	<i>Ka Awatea</i> Request for verbal conflict declaration information	07/11/2022	14/11/2022
OI 22 470	Otago University	<i>Developments</i> Request for information Eastern Porirua development	n/a	16/11/2022
OI 22 471	Auckland Council	<i>1201 Dominion Road</i> Request for consent and design information	n/a	11/11/2022
OI 22 472	Member of public	<i>Property information</i> Request for retaining wall information for Freemans Bay property	n/a	11/11/2022
OI 22 473	Member of public	<i>Property information</i> Request for boundary line information	n/a	11/11/2022
OI 22 474	Member of public	<i>Guidelines</i> Request for copy of new build fire safety information	n/a	14/11/2022
OI 22 475	Member of public	<i>Insurance</i> Request for insurance arrange for a Kāinga Ora tenancy	n/a	10/11/2022
OI 22 476	Auckland Council	<i>Tenancy details</i> Request for tenant information for enforcement proceedings	n/a	14/11/2022
OI 22 477	Member of public	<i>Development details</i> Request for stakeholder and comms plan for Bonair Crescent	n/a	01/11/2022
OI 22 478	Member of public	<i>Kāinga Ora housing</i> Request for addresses and sizes of Kāinga Ora properties in the Waimakariri district	n/a	15/11/2022

6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 445/ OIA22-154	Member of public	<i>Developments</i> Request for information regarding the Ōtaki, Kāpiti Coast affordable and market housing	21/10/2022	31/10/2022

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