



WEEKLY REPORT

Kāinga Ora – Homes and Communities

PROACTIVELY RELEASED

For period ending 24 September 2021

39

Table of contents

1. Updates.....	2
2. Advice sent in the past week.....	5
3. Upcoming advice to be delivered in the next month.....	5
4. Kāinga Ora OIA requests.....	6
5. Appendix One: COVID-19 Weekly Activity Dashboard.....	8

1. Updates

9(2)(f)(iv)

Kāinga Ora hosted its second annual Virtual Investor Day (14 September 2021)

On 14 September 2021, Kāinga Ora held its second annual Investor Day as a fully interactive virtual event, jointly hosted with KangaNews. The Investor Day was an opportunity for existing and potential investors, from domestic and offshore markets, to understand more about Kāinga Ora and its roles of being a world-class public housing landlord and partnering to deliver urban development projects of all sizes.

Kāinga Ora presented three interactive sessions on the organisation's financing and sustainability, providing the chance to hear from senior managers on wide ranging topics from building in all parts of the country, working with the development community, Māori, local and central government, and others to deliver quality urban development.

An overview of the day:

- Welcome and Chief Executive's Presentation
- A Deeper Dive into Kāinga Ora – Homes and Communities
- Financing Strategy
- Sustainability.

This year included an additional panel that focused on the organisation's wellbeing and sustainability journey. The panel featured Shannon Gatfield, Director Practice and Customer Contact, Alec Tang, Director Sustainability, Alex Baker, Manager Sustainability Advisory and Analysis and Manager, Brian Berg, Manager Carbon Neutral Housing, who discussed the commitment by Kāinga Ora to cover not only environmental sustainability but also the wellbeing of those who live in our homes.

An increasing focus for our investors (particularly offshore) is how organisations are measuring the impact from the use of proceeds from financing (Kāinga Ora Wellbeing Bonds) towards environmental and social outcomes (labelled Sustainability).

The event attracted 150 registrations, with a 67 percent increase on investor registrations. We had investors/prospective investors registered from across New Zealand, Australia, Singapore, Japan, Germany and the UK. This is a great result as the event is a key engagement tool for investors to receive updates from the organisation, but also for potential new investors to gain first-hand knowledge of our story, and sustainable financing strategy.

75 to 80 attendees were live throughout the event, with positive post event feedback such as the following:

“Great presentation today. A very well executed afternoon I thought. Something in there for everyone. Was good to hear the consistent message around future state of financing. As you know, investors value clear messaging which was certainly delivered today”.

Gareth Stiven
GM Strategy Finance and Policy

New homes for Maraenui

Thirteen whānau are moving into new, warm, dry and safe homes in Kelvin Place, Maraenui, Napier, from this week. A small blessing of the homes will be held with a key focus on aligning with the current Covid-19 Alert Level 2 safety guidance, and we will share this good progress of new homes being delivered for those in need through our external channels.

The homes are the second of three sites in Maraenui that Kāinga Ora has developed for transitional housing. People moved into nine homes in Bledisloe Place in May 2021, including 27 children who had been living in emergency housing. A third site on Percy Spiller Place is expected to be ready to welcome nine whānau before the end of the year.

Once all three sites are complete, the developments will house 31 whānau. Experienced housing and support services provider Emerge Aotearoa is leasing the homes and providing support for the whānau living in the transitional housing.



Daniel Soughtton
DCE Central

Our Kāinga Ora Māori Capability Survey - Te ara ki tua - The pathway forward

The Mātauranga Māori Programme is the cultural competency and capability programme established by Kāinga Ora in November 2020, in order to ensure we have the capability to uphold Te Tiriti o Waitangi and its principles, and to consider and provide for Māori interests. The Mātauranga Māori Programme team have been engaging with Te Arawhiti regarding Māori Capability Competency across the organisation. In September “Te ara ki tua: The pathway forward” was released to all Kāinga Ora staff via the platform AskYourTeams. The survey was developed in collaboration with Te Taura Whiri i te Reo Māori (Māori Language Commission), Te Puni Kōkiri (Ministry of Māori Development), Tatauranga Aotearoa (Statistics New Zealand) and Te Hiringa Hauora (Health Promotion Agency). Over 1000 Kāinga Ora staff, 40.5 percent, participated in the survey. Results from the survey will identify core areas of high or low confidence, identify gaps in current planning, and set a baseline for future success in this area.

Te Ariki Pihama
Ringa Raupa DCE Māori

Housing opportunities on Māori land – Rapid Response Team

Te Kurutao, Group Māori Rapid Response Team has been busy triaging housing opportunities on Māori land (including in Northland, Tasman, Auckland and Rotorua) by providing preliminary information to assist with funding decisions under the MAIHI Partnership Programme. These preliminary assessments propose initial funding for specialist reports (e.g. geotechnical) and concept designs, pending coordination between the MAIHI partners.

Te Ariki Pihama
Ringa Raupa DCE Māori

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2. Advice sent in the past week

Due date to Minister's Office	Title	Minister(s)	Contact person
15 September	Briefing Annual report BN 21 029	Hon Dr Megan Woods Hon Poto Williams	Rachel Kelly

3. Upcoming advice to be delivered in the next month

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4. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 21 345	Office of Nicola Willis	<i>686 Swanson Road</i> Request for emails and reports relating to the property	Tbc	7/7/2021
OI 21 381	Member of the public	<i>Land at Matai Moana</i> Request for information about use of land at Mount Crawford	n/a	23/9/2021
OI 21 383	Member of the public	<i>Complaints</i> Request for complaints made about a customer	n/a	23/9/2021
OI 21 384	Member of the public	<i>Various projects</i> Request for updates on various Kāinga Ora projects	n/a	27/9/2021
OI 21 385	Member of the public	<i>Hamilton properties</i> Request for number of properties purchased between 2017 and 2021	n/a	27/8/2021
OI 21 386	Member of the public	<i>Pets</i> Request regarding properties allowing pets	n/a	28/9/2021
OI 21 387	Member of the public	<i>14 Bristol Street</i> Request regarding property at 14 Bristol Street	n/a	29/9/2021
OI 21 389	Member of the public	<i>Letters</i> Request for previous tenant letters	n/a	1/10/2021
OI 21 390	Member of the public	<i>Property in Whangarei</i> Request about tenant behaviour	n/a	1/10/2021
OI 21 392	Office of Michael Woodhouse	<i>Dunedin</i> Request for properties built in Dunedin since 2017 and future builds	28/9/2021 Hon Woods	5/10/2021
OI 21 393	Member of the public	<i>Files</i> Request for files regarding a leaky home	n/a	5/10/2021
OI 21 394	Member of the public	<i>Construction dates</i>	n/a	6/9/2021

	FYI website	Request for construction dates for Ormiston Rise KiwiBuild homes		
OI 21 395	Member of the public	<i>ASB policy</i> Request for ASB policy	n/a	6/9/2021
OI 21 396	Member of the public	<i>Tenancy tribunal</i> Request for documents for a tenancy tribunal case	n/a	6/9/2021
OI 21 397	Member of the public	<i>Smart Homes policy</i> Request for updates on the policy	n/a	7/9/2021
OI 21 373	Office of Chris Bishop	<i>Wood Street</i> Request or information about this development	1/10/2021 Hon Woods	7/10/2021
OI 21 341	Media	<i>External contractors</i> Request for the amount spent on the top 10 external contractors over 2020/21 FY	1/10/2021 Hon Woods	8/10/2021
OI 21 399	Member of the public	<i>Intentions in Ōtautahi</i> Request for information regarding purchase of properties in Ōtautahi	n/a	8/10/2021
OI 21 400	Media	<i>Statistics</i> Request for statistics on OIA requests	At the Office Hon Woods	8/10/2021
OI 21 401	Member of the public	<i>Maintenance</i> Request for Kāinga Ora maintenance policy	n/a	13/10/2021
OI 21 402	Member of the public	<i>Wood Street</i> Request for actions Kāinga Ora has taken since April	n/a	13/10/2021
OI 21 403	Media	<i>Retrofit programme</i> Request for information about the retrofit programme	6/10/2021	13/10/2021
OI 21 405	Member of the public	<i>Rotorua motels</i> Request for all information about Kāinga Ora activity changing motels to transitional housing in Rotorua	n/a	14/10/2021
OI 21 406	Member of the public	<i>Carbon neutrality</i>	n/a	14/10/2021

		Request for information about Kāinga Ora carbon neutrality		
Oi 21 404	Member of the public	<i>Auckland council</i> Request for a copy of an agreement between Kāinga Ora and Auckland Council	n/a	15/10/2021
OI 21 407	Member of the public	<i>Auckland development</i> Request for information about a development	n/a	15/10/2021
OI 21 408	Member of the public	<i>Various projects</i> Request for updates on various Kāinga Ora projects	n/a	15/10/2021
OI 21 376	Member of the public	<i>Building costs</i> Request for the building costs of various Kāinga Ora projects	n/a	15/10/2021 extended
OI 21 410	Member of the public	<i>Various projects</i> Request for updates on various Kāinga Ora projects	n/a	18/10/2021
OI 21 411	Member of the public	<i>Cost of repairs</i> Request for the cost of repairs on Palmerston North homes	n/a	19/10/2021
OI 21 412	Member of the public	<i>Transfers and exits</i> Request for number of transfers and exits	n/a	19/10/2021
OI 21 362	Office of Jan Logie	<i>Accessible Housing</i> Request for documents on accessible housing and universal design	19/10/2021 Hon Williams	26/10/2021 extended

5. Appendix One: COVID-19 Weekly Activity Dashboard