



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

proactively released

For period ending 26 August 2022

# 31

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### 1. Updates

#### Nelson Tasman region weather event

Our Nelson, Marlborough and West Coast team provided support to customers during the State of Emergency in the Nelson Tasman region last week. Staff made phone calls and visited homes that were close to where slips occurred to provide reassurance to customers, as can be seen from these photos.

Despite the severity of the event, Kāinga Ora was fortunate to have no homes flooded or damaged in Nelson. Some customers at two of our complexes in Nelson were evacuated by Civil Defence as a precaution and we have since supported them to return to their homes. We have organised for one of our trade partners to clear the mud that remains in the carpark at our Atawhai Drive complex and this will occur after Nelson City Council reopens the road.

Travel around the region remains impacted. State Highway 6, between Nelson and Blenheim, is closed and unlikely to reopen by the end of the year. Work is underway on the secondary route between Nelson and Blenheim, but there are currently no timeframes for completion. It is difficult to travel through Nelson as State Highway 6 through the city is closed, which is leading to significant delays. Nelson residents are being advised to travel only where essential. Our staff are working from home whenever possible. We are prioritising necessary customer contact, including placing customers into homes and welfare visits. We are continuing to liaise with our trade partners as their ability to travel, and to share resources across the region, will be impacted.

We are part of the Civil Defence Emergency Management team in Nelson and, as part of that group, we are continuing to monitor the situation. We are also continuing to support our customers should the need arise during the State of Emergency. With rainfall on the West Coast less than initially expected last week, we were lucky not to have any homes flooded in the region.

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### Northland weather event

Due to the adverse atmospheric river weather event of last week, the Far North has been cut off from the rest of the North Island due to flooding and slips. State Highway 1, south of Kaitiāia, is closed indefinitely due to slips, adding a further 30 minutes to undertake the journey to Kaitiāia. Fortunately, all our customers and their homes were spared flooding and water damage.

Our Northland team have undertaken a large number of welfare calls to our customers in low lying and flood prone areas, and to customers who are vulnerable.

Caroline Butterworth  
DCE Tāmaki Tai Tokerau

### Waitematā Community Day

On 13 August 2022, whānau and community joined Kāinga Ora teams at the Waitematā Community Day, held at the Grey Lynn Community Centre.

The event provided opportunity for the community to hear about developments taking shape in the area, and hear from key representatives across the organisation. This included presentation by Oliver Campbell about Programme Raranga, showcasing the pop-up community centre at 105 Vincent Street, and outlining the future approach to what is one of the largest affordable housing developments in New Zealand.

Presentations were also provided by Alec Tang, our Director of Sustainable Outcomes, and Joanna Smith, who presented on Urban Design matters.

Facepaint and other crafts were provided for tamariki and supported by students from Auckland University.



Caroline Butterworth  
DCE Tāmaki Tai Tokerau

### Archaeological find at Tāmaki

During some recent excavation work on a site within the Tāmaki LSP, a human bone was found. It is a bone that is believed to predate European arrival. All protocols were followed, engagement with mana whenua conducted, and an archaeologist was called in. All sites operate under the Authority to Modify consents through Heritage NZ, as this area has a rich history of occupation and we continue to unearth evidence of settlements in the area.

The archaeological investigation is now complete and all shell midden material have been kept safe for the time being, until it can be incorporated back to the property. No further koiwi has been observed despite careful removal of the shell midden layer which was quite thin. Additionally, no



2. Upcoming events and opportunities

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### 3. Advice sent in the past week

| Date due to Minister's Office | Title  | Minister(s)        | Contact person   |
|-------------------------------|--|--------------------|------------------|
| 19 August 2022                | <b>Ad Hoc</b><br>Rotorua Visit<br>AH 22 090                        | Hon Dr Megan Woods | Daniel Soughtton |
| 24 August                     | <b>Briefing</b><br>Monthly pipeline report<br>August 2022BN 22 037 | Hon Dr Megan Woods | Katja Lietz      |

### 4. Upcoming advice to be delivered in the next month

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**proactively released**

## 5. Kāinga Ora OIA requests

| Reference number | Requestor            | Topic   | Date due to Minister's Office | Date due to requestor          |
|------------------|----------------------|---|-------------------------------|--------------------------------|
| OI 22 349        | Member of the public | <i>Number of homes</i><br>Request for information about number of and typology on homes in a region | n/a                           | 08/08/2022<br>GR received late |
| OI 22 314        | Member of the public | <i>Housing in Grey Lynn</i><br>Request for information about housing in Grey Lynn                   | n/a                           | 07/09/2022<br>extended         |
| OI 22 322        | Member of the public | <i>FTE</i><br>Request for information about social media advertising and staff                      | n/a                           | 25/08/2022                     |
| OI 22 320        | Member of the public | <i>Complaints about tenants</i><br>Request for information regarding complaints about tenants       | n/a                           | 26/08/2022                     |
| OI 22 321        | Member of the public | <i>Dogs</i><br>Request for information about dogs at Kāinga Ora properties                          | n/a                           | 26/08/2022                     |
| OI 22 327        | Member of the public | <i>Invercargill developments</i><br>Request for information about developments in Invercargill      | n/a                           | 26/08/2022                     |
| OI 22 334        | Member of the public | <i>Staff</i><br>Request for information about staff in 2017 and 2022                                | At office                     | 30/08/2022                     |
| OI 22 332        | Member of the public | <i>Complaints about property</i><br>Request for complaints information for a Kāinga Ora property    | n/a                           | 01/09/2022                     |
| OI 22 332        | Member of the public | <i>KiwiBuild Blenheim</i><br>Request for information about KiwiBuild in Blenheim                    | n/a                           | 01/09/2022                     |
| OI 22 237        | Member of the public | <i>Dogs</i><br>Request for information about dangerous dogs   | n/a                           | 01/09/2022                     |
| OI 22 340        | Member of the public | <i>Fire-alarm policy</i><br>Request for information on fire-alarm policies for multi-unit dwellings | n/a                           | 02/09/2022                     |
| OI 22 344        | Member of the public | <i>KiwiBuild</i><br>Request for information about KiwiBuild   | n/a                           | 02/09/2022                     |
| OI 22 283        | Member of the public | <i>Māori partnerships</i>   | n/a                           | 02/09/2022<br>extended         |

|           |                                     |  |            |                        |
|-----------|-------------------------------------|--|------------|------------------------|
|           |                                     | Request for information about partnerships with Māori  |            |                        |
| OI 22 287 | Member of the public                | <i>Drainage maintenance</i><br>Request for information on plumbing maintenance                   | n/a        | 02/09/2022<br>extended |
| OI 22 273 | Member of the public                | <i>Social housing standards</i><br>Request for all documents regarding social housing standards  | n/a        | 02/09/2022<br>extended |
| OI 22 341 | Media                               | <i>Board minutes</i><br>Request for board minutes from April 2021 to December 2021               | 29/08/2022 | 05/09/2022             |
| OI 22 342 | Member of the public                | <i>Heat pump maintenance</i><br>Request for information about maintenance of heat pumps          | n/a        | 05/09/2022             |
| OI 22 343 | Member of the public                | <i>KiwiBuild</i><br>Request for information about underwriting                                   | n/a        | 05/09/2022             |
| OI 22 356 | Member of the public                | <i>Drainage system</i><br>Request for information on drainage system                             | n/a        | 07/09/2022             |
| OI 22 285 | Member of the public                | <i>Protection of children</i><br>Request for Kāinga Ora policies regarding protecting children   | 31/08/2022 | 07/09/2022<br>extended |
| OI 22 310 | Member of the public                | <i>Development in Makuranga</i><br>Request for information on a development                      | n/a        | 07/09/2022<br>extended |
| OI 22 346 | Member of the public<br>FYI website | <i>Purchases in Whangārei</i><br>Request for information on land purchases in Whangārei          | n/a        | 09/08/2022             |
| OI 22 347 | Member of the public                | <i>Lease expiry</i><br>Request for information about lease expiry                                | n/a        | 09/08/2022             |
| OI 22 348 | Member of the public                | <i>Kāinga Ora property</i><br>Request for information about a property                           | n/a        | 09/09/2022             |
| OI 22 350 | Member of the public                | <i>Property in Te Kuiti</i><br>Request for information about property                            | n/a        | 09/09/2022             |
| OI 22 352 | Member of the public                | <i>Darfield housing</i><br>Request for information about housing in Darfield                     | n/a        | 09/09/2022             |
| OI 22 351 | Member of the public<br>FYI website | <i>Planning housing in Auckland</i><br>Request for information about planned housing in Auckland | n/a        | 12/09/2022             |
| OI 22 357 | Member of the public                | <i>Tribunal timeframes</i>   | n/a        | 12/09/2022             |

|           |                        |   |            |                        |
|-----------|------------------------|---|------------|------------------------|
|           |                        | Request for information on Tenancy Tribunal timeframes  |            |                        |
| OI 22 354 | Act Party              | <i>Org chart</i><br>Request for a copy of the Kāinga Ora org chart                            | 05/09/2022 | 12/09/2022             |
| OI 22 355 | Media                  | <i>Quarterly Report</i><br>Request for a copy of the quarterly report                         | 05/09/2022 | 12/09/2022             |
| OI 22 358 | Member of the public   | <i>Community garden</i><br>Request for information about community gardening at a development | n/a        | 12/09/2022             |
| OI 22 359 | Member of the public   | <i>Purchases</i><br>Request for information about property purchases                          | n/a        | 12/09/2022             |
| OI 22 360 | Member of the public   | <i>Documents</i><br>Request for information about a home                                      | n/a        | 12/09/2022             |
| OI 22 365 | Member of the public   | <i>Lower Hutt development</i><br>Request for information on development                       | n/a        | 12/09/2022             |
| OI 22 295 | Office of Chris Bishop | <i>BN 22 015</i><br>Request for a copy of briefing note 22 015                                | 05/09/2022 | 12/09/2022<br>extended |
| OI 22 296 | Member of the public   | <i>Debt in Taitoko, Levin</i><br>Request for information about debt in Taitoko, Levin         | n/a        | 12/09/2022<br>extended |
| OI 22 362 | Member of the public   | <i>Various developments</i><br>Request for information on various developments                | n/a        | 13/09/2022             |
| OI 22 363 | Member of the public   | <i>Various developments</i><br>Request for information on various developments                | n/a        | 14/09/2022             |
| OI 22 364 | Media                  | <i>Wellington office</i><br>Request for information about the Wellington office refurbishment | 08/09/2022 | 15/09/2022             |
| OI 22 366 | Member of the public   | <i>KiwiBuild numbers</i><br>Request for clarification around KiwiBuild numbers                | n/a        | 15/09/2022             |
| OI 22 367 | Member of the public   | <i>Bonair</i><br>Request for information about development                                    | n/a        | 16/09/2022             |
| OI 22 368 | Member of the public   | <i>Construction costs</i><br>Request for information about construction costs                 | n/a        | 16/09/2022             |
| OI 22 369 | Member of the public   | <i>Kāinga Whenua loans</i>  | n/a        | 16/09/2022             |

|           |                                     |   |            |                        |
|-----------|-------------------------------------|---|------------|------------------------|
|           |                                     | Request for information about the scheme  |            |                        |
| OI 22 370 | Member of the public<br>FYI website | <i>Housing supply</i><br>Request for information about housing supply             | n/a        | 20/09/2022             |
| OI 22 371 | Member of the public                | <i>Various developments</i><br>Request for information on various developments    | n/a        | 20/09/2022             |
| OI 22 372 | Member of the public                | <i>Disputes</i><br>Request for information about a dispute                        | n/a        | 20/09/2022             |
| OI 22 373 | Member of the public                | <i>Repairs on property</i><br>Request for information about repairs to a property | n/a        | 20/09/2022             |
| OI 22 336 | Media                               | <i>Ka Awatea</i><br>Request for correspondence between Kāinga Ora and Ka Awatea   | 20/09/2022 | 27/09/2022<br>extended |

## 6. Ministerial OIA requests

| Reference number       | Requestor              | Topic   | Date due to Minister's Office | Date due to requestor |
|------------------------|------------------------|---|-------------------------------|-----------------------|
| OIA22-117<br>OI 22 361 | Office of Chris Bishop | <i>Papers</i><br>Request for papers sent to Minister's Office | 07/09/2022                    | 14/09/2022            |