



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

proactively released

For period ending 4 March 2022

# 6

## Table of contents

1. Updates.....	2
2. Upcoming events and opportunities .....	8
3. Advice sent in the past week .....	12
4. Upcoming advice to be delivered in the next month .....	12
5. Kāinga Ora OIA requests .....	13
6. Ministerial OIA requests .....	16

## 1. Updates

### First Home Partnership

Activity	Total as at 25 February 2022	Change since previous report	Comment
<b>Completed Settlement</b>	4 Auckland (3) Canterbury (1)	0	These households have now entered our Goals Management Programme where we assist households into full home ownership
<b>Sale and Purchase Agreement signed *</b>	25	+1	<ul style="list-style-type: none"> <li>• 13 unconditional and awaiting settlement</li> <li>• 12 awaiting either Code of Compliance, Title, build completion, or bank approval</li> <li>• 1 Pacific</li> <li>• 1 Māori</li> <li>• 15 Family</li> </ul>
<b>Eligible applications received</b>	388	-6	<p>There has been a reduction in the number of eligible applications this week as 6 eligible applicants were declined as a result of them providing new information about their income, credit history and interest in existing property.</p> <ul style="list-style-type: none"> <li>• Auckland 216</li> <li>• Canterbury 42</li> <li>• Wellington 40</li> <li>• Waikato 37</li> <li>• balance indicated other areas around New Zealand</li> <li>• 24 Pacific</li> <li>• 53 Māori</li> <li>• 172 Family</li> </ul>

<b>Applications under assessment</b>	381	-10	Applications under assessment decreased by 10 this week as we consolidated customers with multiple applications into a single application <ul style="list-style-type: none"> <li>• 338 – seeking additional information as application was incomplete</li> <li>• 46 Pacific</li> <li>• 66 Māori</li> <li>• 196 Family</li> </ul>
<b>Application process started</b>	2712	+132	Minimum is creating an account in the portal
<b>Product Enquiries</b>	Around 65 calls per day		
<b>Spend</b>	\$963,560.22		<ul style="list-style-type: none"> <li>• Actual settlements - \$690,979.94</li> <li>• Deposits paid** - \$272,580.28</li> </ul> <p><i>** A portion of equity contribution is paid to assist co-purchasers in securing an unconditional agreement. Vendors/Developers may require more than our 5% deposit. The remainder is paid on Settlement.</i></p>

\* Upon settlement, Kāinga Ora will make the equity contribution payment to finalise the purchase of the customer's new home.

Nick Maling  
GM National Services

### Resource Consent granted for 22 homes in Gisborne

Resource Consent has been granted for the largest Kāinga Ora public housing development in Gisborne for many years. A 22 home development will be built on Gladstone Road and Mill Road. This 5,118m site used to contain three state homes and a vacant adjacent section.

The development provides 22 warm, dry, modern homes in an area prioritised in the Public Housing Plan. A community room and a mix of homes for small and large families, from two-bedroom duplexes to a six-bedroom home, are included.

Extensive consultation was held with the community in late 2020. The development, which is in a low rise residential area and includes a three-storey walk up, met with some opposition. The three-storey walk-up is the first for Kāinga Ora in Gisborne. At the resource consent hearing neighbours presented submissions about the height of two and three-storey buildings, privacy, property values, car parking and build density.

Some changes were made to the plans (acoustic fencing, increased planting, and screening for privacy) in response to the feedback. The number of homes and the inclusion of the three-storey building remain, and have now been consented.

The Business Case has been signed off and detailed design is about to begin. From next week we will be engaging with the community and stakeholders over this process. We will do this through a range of channels, including letter drops, and an update to local media.

Gladstone Road is part of a number of developments that are making good progress in Gisborne. Construction is due to start in April on 14 homes in Manuka Street, Elgin, and the last of nine new homes in London Street will be tenanted in March.

Patrick Dougherty  
GM Construction and Innovation

### **Kāinga Ora development profiled in NZ Emissions Reduction Plan 2022**

Kāinga Ora has been asked by the Ministry of Business, Innovation and Employment (MBIE) and the Ministry for the Environment (MfE) to contribute a one page case study on Ngā Kāinga Anamata, one of our low carbon public housing pilots, to the Government's first Emissions Reduction Plan.

We are proud to be profiled in such a significant document, which will guide New Zealand's steps in meeting our first emissions budget, and set the path towards meeting our long-term climate targets.

We will notify a copy of the case study during the first week of March, with MfE's writing team having final editing rights over our contribution, to be published 31 May 2022.

Patrick Dougherty  
GM Construction and Innovation

### **Vaccination events**

While the number of unvaccinated are low in Auckland, we are continuing to operate mobile vaccination events at selected Kāinga Ora developments in partnership with the Northern Region Health Coordination Centre and local iwi/Māori health partners. Our February "Big Boost" efforts ended positively in Central and East Auckland on Sunday, 27 February. The Ngāti Whātua Ōrākei health team administered 31 vaccinations, a mix of paediatric and boosters at Kāinga Ora developments in Ellerslie, Onehunga, Mt Wellington, and One Tree Hill. In all a total of 12 events throughout the month.

In the Counties Manukau region, our local teams have supported vaccination events at Kāinga Ora developments across Takaanini, Ōtara, Ōtāhuhu and Māngere. Along with administering 44 vaccinations, a mix of first doses, second doses, paediatric doses and boosters, there was also Hepatitis C testing and, at one of those events, 34 rapid antigen tests were also taken which returned 12 positive results with a total of 6 events throughout the month. As with earlier vaccination efforts feedback from our customers at these recent events has been positive with people commenting "Good move", "Handy to have the van down the street" and "Thank-you for caring". Vaccination support activity will continue in March.

9(2)(a)

Caroline Butterworth  
DCE Auckland and Northland

## **Waikōwhai Development – Update on removal of Transpower Mount Roskill to Mangere 110 Kv Overhead Transmission Line**

The 110Kv Māngere to Mount Roskill Overhead Transmission Line runs through Waikōwhai and Māngere Large-Scale Projects. A National Grid overlay in the Unitary Plan requires a 12 metre no-build exclusion zone either side of the powerline. This means that if the line is left in place, housing capacity is reduced 9(2)(f)(iv)

There are also an additional 40 hectares of privately-owned land impacted by the no-build zone, 9(2)(f)(iv)

Transpower had earmarked the line for removal post-2050 as part of their Auckland Strategy. Kāinga Ora and Panuku co-funded Transpower to undertake a technical feasibility study to bring forward removal of the line. The investigation took around 12 months, and the final report outlined numerous options. Based on this report, Transpower and Kāinga Ora have narrowed down options 9(2)(f)(iv)

Transpower and Kāinga Ora have carried out stakeholder sessions for inter-agency collaboration with Auckland Council, Council Controlled Organisations, mana whenua, transport agencies, and local boards, to assist with deciding on a single preferred option. Once this consultation has been completed and a preferred option agreed, we will seek your feedback and agreement to proceed. Currently, Kāinga Ora considers that removal of the line has benefits for the greatest number of stakeholders, as well as increasing land available for housing.

Due to its strategic importance, subject to Cabinet's approval of the Roskill/Oranga Programme Business Case, we propose to provide the Waikōwhai Neighbourhood Business Case to you for consideration. This business case is likely to assess the line removal options and set out a preferred way forward. Once an option is agreed on, further detailed investigations for the chosen option will be required.

We expect to be in a position to take Ministers through the Waikōwhai business case, and to discuss the preferred line removal option, once the Programme Business Case has been approved.

Mark Fraser  
GM Urban Development and Delivery

## **Early access to the Public Cloud accelerator Programme developed by Microsoft and DIA**

Microsoft and Department of Internal Affairs (DIA) have a joint initiative to work with government agencies to fast track their adoption of Microsoft Azure public cloud services called the Cloud Accelerator programme. Kāinga Ora has been invited as one of the first agencies to participate. This initiative will enable us to leverage the Microsoft public cloud to deliver our services to meet business needs more efficiently and flexibly, thereby contributing to wellbeing outcomes.

Rowan Macrae  
GM Governance, People and Capability

## **House Removal Programme sweeps Asset Management Excellence Awards**

On Thursday 24 February, IPWEA NZ (Institute of Public Works Engineering Australasia, the industry body for public works and engineering services) hosted the Asset Management Excellence Awards, held virtually.

The Piritahi alliance, alongside its client Kāinga Ora, was nominated for its House Removal Programme in the Environmental and Sustainability award category. It not only won the award in its

category, but also took out the inaugural Supreme Asset Management Excellence Award, the highest accolade of the event.

Kāinga Ora had identified a need to move away from the historical practice of state home demolition and minimise construction waste, and worked with Piritahi to put in place a new methodology of house removals. Under this approach, the first choice is to relocate a home, and the second choice is a 'reuse and recycle' deconstruction approach. The award recognises our innovative, sustainable, and environmental solutions to house removals, and recognises the ongoing collaborative efforts within Piritahi and the Kāinga Ora development teams.

Mark Fraser  
GM Urban Development and Delivery

9(2)(f)(iv)

proactively released

## Rubbish challenge in Northcote

The Tāmaki Tai Tokerau group have been working across Kāinga Ora and with community partners to solve an ongoing rubbish challenge in the Northcote community.

For over 15 years, on a Tonar Street berm in Northcote, large piles of household content, doors, prams, and furniture are dumped on a regular basis, resulting in numerous complaints and potential hazards to those living in the vicinity. In the past, the approach has been reactive, with rubbish dumping leading to calls to Auckland Council or Kāinga Ora. It is collected, and then the next incident occurs.

The Tāmaki Tai Tokerau Group have established a work stream involving our Asset, Customer Programme, Community Engagement and Partnerships teams, our external communications team, and Auckland Council.



We are collectively working together with a community partner *Kaipatiki Project* on *Zero Hub*, including working with children and educating them as to different kinds of rubbish, running gardening projects, and other activities to build a sense of pride in the community.

Together, we are turning the issue into an opportunity to engage our community, influence behaviour, connect, involve our tamariki, and (as part of this project) reduce or stop illegal dumping on this lovely berm.

Caroline Butterworth  
DCE Auckland and Northland

## PSC review

You have been provided with the PSC's findings on the review and we have provided a briefing on the matter and improvements. The Board is considering these and what further improvements may be needed at its next meeting.

Rowan Macrae  
GM Governance, People and Capability

## PSC OIA results

The OIA and Ombudsman performance results for government agencies for the six months to 31 December 2021 will be made publicly available on 9 March. Kāinga Ora achieved a result of 98.4 percent compliance with legislated timeframes. This is above the public sector average.

Rowan Macrae  
GM Governance, People and Capability

## 2. Upcoming events and opportunities

9(2)(f)(iv)

proactively released

9(2)(f)(iv)

proactively released

9(2)(f)(iv)

proactively released

9(2)(f)(iv)

proactively released

### 3. Advice sent in the past week

Due date to Minister's Office	Title	Minister(s)	Contact person
1 March	<b>Ad Hoc</b> Visit to 70 Maitland Street, Dunedin AH 22 013	Hon Dr Megan Woods	Paul Commons
3 March 2022	<b>Ad Hoc</b> Public Service Commission enquiry AH 21 010	Hon Dr Megan Woods	Rowan Macrae

### 4. Upcoming advice to be delivered in the next month

9(2)(f)(iv)

proactively released

## 5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 21 526	Office of Nicola Willis	<i>LOE</i> Request for LOE from 2017 to 2021	14/12/2021 Hon Williams	21/12/2021
OI 22 017	Member of the public	<i>Porirua Development</i> Request for information about development in Porirua	n/a	01/03/2022 extended
OI 22 038	Member of the public	<i>Development plans</i> Request for documentation on future development plans for sites in Victoria Street, Onēhunga	n/a	03/03/2022
OI 22 039	Member of the public	<i>Housing proposals</i> Request for information about Tamingi Street, Ruakaka	n/a	04/03/2022
OI 22 045	Member of the public	<i>Demolition information</i> Request for information on demolitions in Auckland from 2019 to 2021	n/a	8/03/2022
OI 22 046	Member of the public	<i>Development in Papatoetoe</i> Request for information on a development in Papatoetoe	n/a	8/03/2022
OI 22 047	Member of the public FYI website	<i>IAF proposal</i> Request for a specific IAF proposal	n/a	9/03/2022
OI 22 048	Member of the public	<i>Correspondence</i> Request for correspondence regarding vaccination requirements	3/03/2022 Hon Woods	10/03/2022
OI 22 050	Member of the public	<i>Tasman housing</i>	n/a	10/03/2022

		Request for information on Tasman housing		
OI 22 051	Member of the public	<i>Complaints</i> Request for complaints about a customer	n/a	10/03/2022
OI 22 052	Member of the public	<i>Healthy Housing</i> Request for number of homes that meet the Healthy Homes standards	n/a	10/03/2022
OI 22 028	Office of Nicola Willis	<i>Customer Strategy</i> Request for Customer Strategy 2018	10/03/2022 Hon Williams	10/03/2022 extension
OI 22 053	Member of the public	<i>Communications</i> Request for communications relating to a KiwiBuild development	n/a	11/03/2022
OI 22 054	Member of the public	<i>Company information</i> Request for company that manages a property in Whangārei	n/a	11/03/2022
OI 22 006	Member of the public	<i>Maintenance reports</i> Request for maintenance reports for tenants	n/a	11/03/2022 extended
OI 22 055	Member of the public	<i>Various projects</i> Request for information about various projects	n/a	14/03/2022
OI 22 002	Member of the public FYI website	<i>Average cost</i> Request for the average price of a Kāinga Ora house over a year	n/a	14/03/2022 extended
OI 22 003	Member of the public FYI website	Managed tenancies Request for how many tenancies are managed outside of Kāinga Ora	n/a	14/03/2022 extended
OI 22 004	Member of the public FYI website	Future of public housing Request for documents on the future of public housing	n/a	14/03/2022 extended
OI 22 011	Media	<i>Security cameras</i> Request for information about CCTV cameras	08/0/2022	14/03/2022 extended
OI 22 057	Member of the public	<i>Various projects</i> Request for information on various projects	n/a	15/03/2022
OI 22 056	Member of the public	<i>Vaccine Policy</i> Request for vaccine policy	n/a	16/03/2022

OI 22 059	Office of Nicola Willis	<i>Details on Board member</i> Request for information about previous Board member	9/03/2022	16/03/2022
OI 22 060	Office of Nicola Willis	<i>Project Velocity</i> Request for reports and briefings	9/03/2022	16/03/2022
OI 22 061	Member of the public	<i>Land purchase</i> Request for information about land purchase in Tauranga	n/a	16/03/2022
OI 22 069	Member of the public	<i>Emails</i> Request for emails relating to a customer	n/a	16/03/2022
OI 22 063	Member of the public	<i>14 Bristol Street</i> Request for information about 14 Bristol Street	n/a	17/03/2022
OI 22 070	Member of the public	<i>KiwiBuild, Auckland</i> Request for information about KiwiBuild homes in Auckland	n/a	18/03/2022
OI 22 071	Member of the public	<i>Demolition notification</i> Request for information relating to a customer and demolition	n/a	21/03/2022
OI 22 072	Member of the public	<i>KiwiBuild Wellington</i> Request for information regarding the KiwiBuild pipeline in Wellington	n/a	21/03/2022
OI 22 026	Member of the public	<i>Star Block</i> Request for information on Star Block	n/a	22/03/2022
OI 22 073	Office of Nicola Willis	<i>Board minutes</i> Request for Board minutes from 13 December 2021	15/03/2022	22/03/2022
OI 22 027	Office of Nicola Willis	<i>Breaches of RTA</i> Request for correspondence on breaches of RTA	15/03/2022 Hon Williams	22/03/2021 extended
OI 22 035	Media	<i>Correspondence</i> Request for correspondence involving Crime Scene Cleaners	15/03/2022 Hon Williams	22/03/2022 extended
OI 21 075	Member of the public	<i>KiwiBuild homes</i> Request for information regarding purchases of KiwiBuild homes	n/a	24/03/2022
OI 21 031	Office of Nicola Willis	<i>Board minutes</i> Request for Board minutes for the past two years	17/03/2022 Hon Woods	24/03/2022 extended

OI 22 077	Member of the public	<i>Highbury Place</i> Request for information about development	n/a	25/03/2022
OI 22 078	Member of the public FYI website	<i>KiwiBuild ballot</i> Request for a breakdown of ballot information	n/a	28/03/2022
OI 22 079	Member of the public FYI website	<i>Victor Strategy and Communications</i> Request for information about Kāinga Ora using Victor Strategy and Communications	n/a	28/03/2022
OI 22 036	Office of Nicola Willis	<i>The Boulevard Motel</i> Request for correspondence about the Boulevard Motel	23/03/2022 Hon Williams	30/03/2022 extended
OI 22 037	Media	<i>Development</i> Request for reports and correspondence concerning the Wainuiomata North Development proposal	24/03/2022 Hon Woods	31/03/2022

## 6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 062 OIA22-011	Office of Nicola Willis	Briefings and reports containing "project velocity"	9/03/2022 Hon Woods	16/03/2022
OI 22 076 OIA22-017	Office of Nicola Willis	Quarterly Report for period ending 31 December 2022	17/03/2022 Hon Woods	24/03/2022