



WEEKLY REPORT

Kāinga Ora – Homes and Communities

e release

For period ending 8 September 2023

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1. Updates

Thirteen new homes for whānau in Richmond

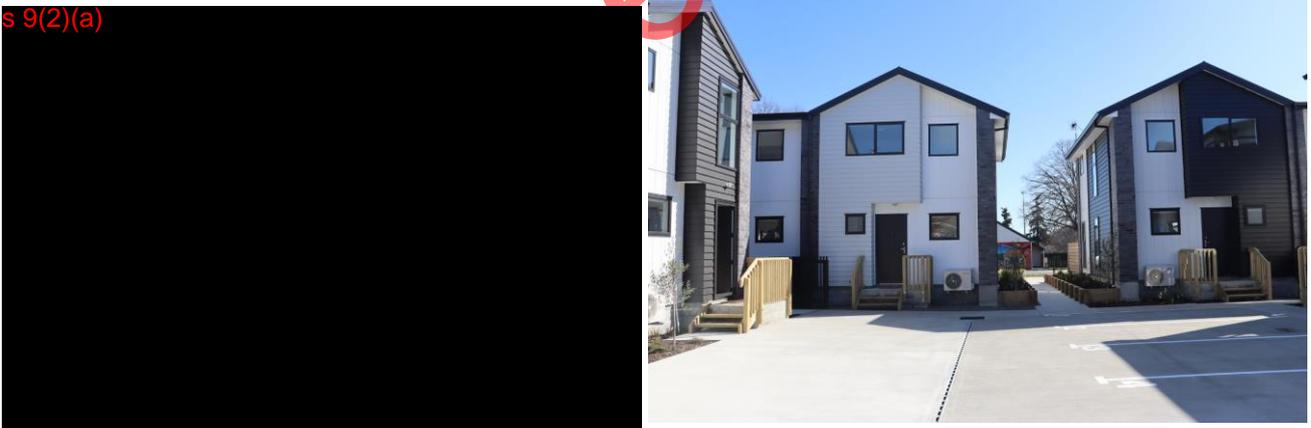
Kāinga Ora customers are due to begin moving into 13 new public homes in Richmond this month.

The new development on the corner of Gladstone Road and Waverley Street includes 12 two-bedroom homes and one three-bedroom home. Kāinga Ora has taken over ownership of the homes after agreeing last year to purchase the homes upon completion.

A mixture of current customers and people on the public housing register will move into the new homes.

Local iwi blessed the homes last week. Our Nelson, Marlborough and West Coast team also held an 'open home' for neighbours and stakeholders to look through the new homes, with about 50 people attending.

s 9(2)(a)



Paul Commons
DCE – Te Waipounamu – South

The Te Mātāwai model in action

The operating model for Te Mātāwai extends beyond our new buildings to cover our customers residing at lower Greys Avenue. Recently, one of our customers at Lower Greys Avenue found themselves in difficulty with an associate entering the complex and causing a serious nuisance. The customer in this case presented themselves to the Te Mātāwai reception and asked for help with managing their visitor. Te Mātāwai based teams wrapped around the customer, were able to calm the visitor and provided support to other Lower Greys residents. This was an early and good example of the operating model working in practise. It demonstrated the benefits of having on-site 24/7 support to address disruptive behaviour without the need for Police intervention.

Caroline Butterworth
DCE Tāmaki Tai Tokerau - Auckland/Northland

2. Summary of papers sent

Paper	Purpose
Ad hoc Ministerial Visit – Manurewa AH 23 064	This paper provides you with information ahead of your visit to Manurewa

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4. Upcoming advice to be delivered in the next month

s 9(2)(f)(iv) [Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]

Not for release

s 9(2)(f)(iv) [REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]	[REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]

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5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 23 262	Member of the public	<i>Development</i> Request for information on an Ohakune development	n/a	Decision letter sent Information to follow
OI 23 337	Member of the public	<i>Information</i> Request for information about tenants and Kāpiti development	n/a	Decision letter sent Information to follow
OI 23 340	Member of the public	<i>Development</i> Request for information about a Nelson development	n/a	15/09/ 023 extended
OI 23 342	Member of the public	<i>Documents</i> Request for Wellington and Auckland KiwiBuild briefings, documents and business cases	n/a	Decision letter sent Information to follow
OI 23 361	Member of the public (Mix of OIA and privacy)	<i>Development/Document</i> Request for development information and customer correspondence	n/a	12/09/2023 extended
OI 23 369	Member of the public	<i>Development</i> Request for information about a proposed Ohakune Development	01/09/2023	Decision letter sent Information to follow
OI 23 386	Member of the public	<i>Statistics</i> Request for statistics on placements	n/a	21/09/2023 extended
OI 23 395	Member of the public	<i>Information</i> Request for information about an Ohakune Development	21/08/2023	22/09/2023 extended
OI 23 396	Member of the public	<i>Information</i> Request for Piritahi financial information	n/a	27/09/2023 extended
OI 23 399	Act Party	<i>Information</i> Request housing demand and tenancy information for Ohakune	24/08/2023	21/09/2023 extended
OI 23 404	Member of the public	<i>Information</i> Request for information about a Waipapa tenancy	n/a	20/09/2023 extended
OI 23 406	Member of the public	<i>Documents</i> Request for correspondence in connection with the TeiTei Development	n/a	29/09/2023 extended

OI 23 408	Member of the public	<i>Documents</i> Request for Conflict of Interest Policy and Declarations regarding Teitei Drive Development	29/08/2023	11/09/2023 extended
OI 23 411	Member of the public	<i>Documents</i> Request for maintenance information for a Papatoetoe property	n/a	15/09/2023
OI 23 413	Member of the public (Mix of OIA and privacy)	<i>Documents</i> Request for information relating to tenant and tenancy	n/a	08/09/23
OI 23 414	Member of the public	<i>Documents</i> Request for maintenance reports	n/a	18/09 2023
OI 23 415	Member of the public	<i>Documents</i> Request for consent and development information for Auckland property	n/a	5/09/2023
OI 23 416	Member of the public	<i>Documents</i> Request for SDP documentation regarding Auckland Light Rail Urban Development Project	n/a	19/09/2023 extended
OI 23 417	Member of the public	<i>Developments</i> Request for information about Hawks Bay developments	n/a	12/09/2023
OI 23 418	Member of the public	<i>Documents</i> Requests for correspondence about Tauriko SDP	FYI	tbc extended
OI 23 419	Member of the public	<i>Documents</i> Request for information and documentation about Avondale Racecourse	n/a	tbc extended
OI 23 420	Member of the public	<i>Development</i> Request for information relating to Ohakune development	01/09/2023	22/09/2023 extended
OI 23 422	Jamie Ensor (Newshub)	<i>Information</i> Request for information about Kāinga Ora events	01/09/2023	27/09/2023 extended
OI 23 426	Member of the public	<i>Document</i> Request for a copy of an Ohakune sale and purchase agreement	04/09/2023	11/09/2023
OI 23 427	Member of the public	<i>Document</i> Request for potential Auckland redevelopment plans	n/a	11/09/2023

OI 23 428	Member of the public	<i>Information</i> Request for conflict of interest details	01/09/2023	25/09/2023 extended
OI 23 430	Member of the public	<i>Statistics/Development</i> Request for complaint and development information regarding Ellerslie property	n/a	12/09/2023
OI 23 431	Member of the public	<i>Statistics</i> Request for KiwiBuild buyers ethnicity and demographics	n/a	13/09/2023
OI 23 433	Member of the public	<i>Developments</i> Request for planning information around the Ohakune development	04/09/2023	11/09/2023
OI 23 434	Member of the public	<i>Developments</i> Request for planning information around the Ohakune development	04/09/2023	11/09/2023 extended
OI 23 435	Member of the public	<i>Information</i> Request for conflict of interest details	04/09/2023	11/09/2023
OI 23 437	Member of the public	<i>Statistics</i> Request for information about damage to new homes	06/09/2023	13/09/2023
OI 23 438	Member of the public	<i>Information</i> Request for Auckland development partnership information	n/a	13/09/2023
OI 23 439	Member of the public	<i>Document</i> Request for Hamilton addresses	n/a	14/09/2023
OI 23 441	Member of the public	<i>Document</i> Request for document relating to Gladstone and Millstone Road Developments	n/a	13/09/2023
OI 23 442	Taxpayers Union	<i>Statistics</i> Request for statistics regarding receipt of Human Rights Commission's advocacy email template	n/a	14/09/2023
OI 23 443	Member of the public	<i>Developments</i> Request for planning information around the Ohakune development	07/09/2023	14/09/2023
OI 23 444	Member of the public	<i>Statistics</i> Request for statistics around tenants skip bin use	n/a	14/09/2023

OI 23 445	Member of the public	<i>Documents</i> Request for correspondence around Blockhouse Bay redevelopment	07/09/2023	14/09/2023
OI 23 446	Member of the public	<i>Documents</i> Request for correspondence with Auckland Council around Blockhouse Bay redevelopment	07/09/2023	14/09/2023
OI 23 447	Member of the public	<i>Information</i> Request for legal advice around Blockhouse Bay redevelopment	07/09/2023	14/09/2023
OI 23 448	Member of the public	<i>Documents</i> Request for meeting minutes around Blockhouse Bay redevelopment	07/09/2023	14/09/2023
OI 23 449	Member of the public	<i>Information</i> Request for conflict of interest details	08/09/2023	15/09/2023
OI 23 450	Member of the public	<i>Documents</i> Request for correspondence with Minister and local MP around Blockhouse Bay redevelopment	07/09/2023	14/09/2023
OI 23 452	Member of the public	<i>Document</i> Query for OIA response	n/a	18/09/2023
OI 23 453	Member of the public	<i>Information</i> Request for Wellington development partnership information	n/a	18/09/2023
OI 23 454	Member of the public	<i>Documents</i> Request for maintenance information of Whangārei property	n/a	18/09/2023
OI 23 455	Member of the public	<i>Developments</i> Request for planned development information in Te Atatu area	n/a	14/09/2023
OI 23 456	Member of the public	<i>Developments</i> Request for information about lighting in a Blenheim street	n/a	18/09/2023
OI 23 457	Member of the public	<i>Document</i> Request for Taradale housing information	n/a	15/09/2023
OI 23 458	Member of the public	<i>Information</i> Request for information source	n/a	19/09/2023
OI 23 459	BCI (frequent correspondent)	<i>Developments</i> Request for information about various developments	n/a	19/09/2023

OI 23 460	Kelly Mekiha (NZME)	<i>Developments</i> Request for information about various Rotorua developments	11/09/2023	18/09/2023
OI 23 461	Member of the public	<i>Information</i> Request for information about a Financial Product enquiry	n/a	15/09/2023
OI 23 462	Member of the public	<i>Documents</i> Request for correspondence relating to Orana development	n/a	19/09/2023
OI 23 463	Member of the public	<i>Documents</i> Request for maintenance and Privacy Act policy information	n/a	18/09/2023
OI 23 464	Member of the public	<i>Documents</i> Request for maintenance records for Glen Eden property	n/a	12/09/2023 extended
OI 23 465	NZ Police (Mix of OIA and privacy)	<i>Document</i> Request for CCTV footage	n/a	10/09/2023
OI 23 466	FYI requests website	<i>Information</i> Request for KiwiBuild location information	n/a	21/09/2023
OI 23 467	Member of the public	<i>Documents</i> Request for correspondence, maintenance and CCTV information	n/a	22/09/2023
OI 23 469	Member of the public	<i>Information</i> Request for First Home Partner information	n/a	20/09/2023
OI 23 470	FYI requests website	<i>Information</i> Request for Ohakune development information	14/09/2023	21/09/2023
OI 23 471	Charlotte Cook (RNZ)	<i>Documents</i> Request for correspondence to the Minister regarding workplace culture	14/09/2023	21/09/2023
OI 23 472	Member of the public	<i>Information</i> Request for information about Ohakune community event	n/a	22/09/2023
OI 23 473	Member of the public	<i>Documents</i> Request for maintenance records for Pukekohe property	n/a	25/09/2023
OI 23 474	Member of the public	<i>Document</i> Request for an agreement document	n/a	25/09/2023
OI 23 475	NZTA	<i>Information</i> Request for Marlborough public housing locations	n/a	25/09/2023

OI 23 476	Member of the public	<i>Information</i> Request for information regarding the Social Housing Reform Programme	n/a	22/09/2023
OI 23 477	Member of the public	<i>Information</i> Request for information regarding KiwiBuild exemptions	n/a	Tbc request still being refined
OI 23 478	Member of the public	<i>Statistics</i> Request for statistics on overcrowding	n/a	25/09/2023
OI 23 479	Member of the public	<i>Document</i> Request for information regarding action with customers	n/a	14/09/2023
OI 23 480	Member of the public	<i>Documents</i> Request for information regarding various policies and procedures	n/a	29/09/2023
OI 23 481	Member of the public	<i>Information</i> Request for information regarding meth contamination readings	n/a	27/09/2023
OI 23 482	Member of the public	<i>Information</i> Request for information regarding Freemans Park	n/a	27/09/2023
OI 23 483	Taxpayers Union	<i>Information</i> Request for information regarding mihi wākatau	n/a	27/09/2023
OI 23 484	Member of the public	<i>Information</i> Request for information regarding grants and employment policies	n/a	26/09/2023
OI 23 485	Taxpayers Union	<i>Information</i> Request for information regarding waiata sessions	n/a	27/09/2023
OI 23 486	Member of the public (frequent correspondent)	<i>Information</i> Request for information regarding lease, BIT and 90-day notice	n/a	27/09/2023
OI 23 487	Member of the public	<i>Information</i> Request for information regarding vacant properties	n/a	28/09/2023
OI 23 488	Member of the public	<i>Documents</i> Request for correspondence about a Wainuiomata development	n/a	27/09/2023
OI 23 489	Member of the public	<i>Information</i> Request for costings of Puriri Park	n/a	29/09/2023

OI 23 490	Member of the public	<i>Information</i> Request for information regarding an incident at Mt Roskill	n/a	29/09/2023
OI 23 491	Member of the public	<i>Statistics</i> Request for housing numbers in Flat Bush	n/a	29/09/2023
OI 23 492	Member of the public	<i>Document</i> Request for consent document	n/a	29/09/2023

6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

proactive release

7. Impacts of weather events

Northern region - as at 5 September 2023

FINAL CONDITION STATUS	Vacant	Occupied	Grand Total
Severe damage (red placard)	5		5
Moderate to significant damage	173	218	391
Earmarked for demolition	48	1	49
Landslip affected only	3	6	9
Minor damage	11	219	230
Grand Total	240	444	684

Our customers and their whānau

- 217 customers have been rehoused to date
- 23 customers have vacated and left their Kāinga Ora property
- 26 customers currently in TAS (in the past week we saw one household exit and one household enter)
- 16 customers are living elsewhere
- 9 households are living in our own Emergency Response Accommodation where in the past week we saw one household enter and two households exit the accommodation

Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
 - Wairoa
 - two white placards
 - one yellow placard
 - Hawke's Bay
 - seven white placards
- We have made 4,053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated, but none required permanent rehousing.